

At CLEAResult, we lead the transition to a sustainable, equitable, and carbon-neutral energy-efficient future for our communities and our planet. We do that by creating a people-first culture built on trust, accountability, and transparency; where every employee – regardless of position, role, or identity is treated with respect and given an equal chance to thrive.

Additionally, you will enjoy:

- Medical, Dental, and Vision Insurance; we also offer a company-paid health care concierge service to help navigate our health plan to make the best decisions for you and yours
- 401(k) with company match
- Paid vacation, sick, personal and parental leave time
- Paid Volunteer Time: giving back to our communities is important to us
- Employee Recognition Program – convert your recognition points into gift cards
- Employee Assistance Program – offers benefits to help you manage daily responsibilities
- Access to on-demand training courses to advance further in your career

To join our team as a Senior Residential Field Specialist delivering residential home energy assessments and facilitating the completion of energy retrofits for our customers primarily based in Jackson County, Oregon. CLEAResult seeks a candidate with relationship-building, technical, and customer service skills to grow with our programs and community impacts. This position will be part of the program delivery team responsible for implementing innovative and equitable residential energy-efficiency programs on behalf of a client serving customers in Oregon and SW Washington.

The Senior Residential Field Specialist will be accountable for developing and maintaining relationships with local market actors (e.g. contractors, non-profits) developing strategies to support eligible customer lead generation, performing in-home energy assessments to document and prioritize customer and site needs, determining program qualification, and supporting project installations as needed. The ideal candidate will display a passion for accelerating the adoption of residential energy efficiency upgrades for customers experiencing lower-incomes, rural and communities of color.

Here at CLEAResult, success means you are resourceful, resilient, and kind. For this career opportunity, you're a great fit if you can...

- Act as local, on-site program and client representative, developing trusted relationships with customers, contractors, and community-based organizations.
- Develop community relationships for building pipelines for eligible customers to receive energy assessments and efficiency upgrades. Support the development of educational materials and referral pathways for customers.
- Implement programs in a way that will help level-up our internal capacity to provide free energy upgrades and equity-focused services to clients in underserved communities.
- Conduct on-site home energy audits, and quality assurance verifications.
- Support customers in navigating efficiency upgrade opportunities.
- Support a small group of qualified contractors installing eligible measures ensuring alignment with program eligibility requirements and installation specifications
- Maintain strong ongoing communications with participating customers to assess their needs and to receive feedback on their experience with program participation.
- Prepare deliverables for management and clients, report activity in the market and document interactions with stakeholders
- Collect feedback from internal and external partners to inform strategic recommendations to our client.

Note to Candidates:

Studies have shown that women and people of color are less likely to apply for jobs unless they believe they meet every single one of the qualifications as described in a job description. We are committed to building a diverse and inclusive organization and we are most interested in finding the best candidate for the job, and that candidate may be one who comes from a less traditional background. We strongly encourage you to apply, even if you don't believe you meet every one of the qualifications as described.

In this exciting career opportunity, you will have...

- 4-8 years combined work experience with non-profit organizations, community organizing, environmental advocacy, energy efficiency and/or project management
- Thorough understanding of residential energy efficiency, building science, sales and technical principles, theories and concepts of HVAC equipment and weatherization best practices preferred
- Experience working with and establishing relationships with municipalities, community-based organizations, public authorities or utilities preferred
- Presentation and public speaking proficiency preferred
- Team-oriented, hands-on, highly skilled, adaptive, and client-focused.
- Strong Microsoft Office, writing and reporting skills
- Ability to work with minimal supervision and communicate progress of task completion.
- Strong communication and interpersonal skills.
- Bilingual communication skills a plus
- Ability to work under stress, interruptions, and tight deadlines.
- Strong attention to detail and quality; organized and process-oriented.
- Reliable transportation required. This position is based in Jackson County and includes frequent travel within a 90 mile radius.
- Available to occasionally work evenings and a few weekends supporting events
- Ability to pass a background check and drug-screen prior to start date

Equal Opportunity Employer

As an Equal Opportunity Employer, we are committed to ensuring equal employment opportunities for all job applicants and employees. Employment decisions are based upon job-related reasons regardless of an applicant's race, color, religion, national origin, marital status, age, sex, gender identity, sexual orientation, status as a qualified individual with a disability or protected veteran, or any other protected status.

The above job description and job requirements are not intended to be all inclusive. CLEAResult retains the right to make changes or adjustments to job descriptions and/or requirements at any time without notice.