

# Guiding Principles for Conducting Remote Audits on Single-Family Homes



THE SYMBOL OF EXCELLENCE FOR HOME PERFORMANCE CONTRACTORS

SEPTEMBER 27, 2021

#### Notice

Information in this document represents the policies at the date of publication for BPI's *Guiding Principles for Conducting Remote Audits in Single-Family Homes*. Information in this document supersedes information contained in any previously published document under the same title.

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#### Acknowledgements

The Building Performance Institute, Inc. would like to thank all of the dedicated professionals who have participated in the development of this document.

#### Disclaimer

A Remote Audit assesses and characterizes home-based energy usage, and health and safety hazards by integrating qualitative observations with limited quantitative diagnostics to determine and prioritize recommendations. The information contained in the resulting evaluation report communicates the recommendations to the occupant with the goal of reducing energy usage, environmental health and safety, and quality of life.

It is understood and agreed that this evaluation will be of the readily accessible areas of the subject building and is limited to observations of apparent conditions existing only at the time of the evaluation. Latent and concealed defects and deficiencies are excluded from the evaluation.

Maintenance, repairs, possible fixes, recommendations, and other similar items may be discussed during the evaluation and referenced in the report, but they are not to be considered technically exhaustive or to cover every possible condition. The evaluation and report are not a compliance inspection or certification for past or present governmental codes, regulations, ordinances, statutes, or special utility restrictions of any kind.

The client ("Homeowner") agrees that auditor ("Contractor"), its agents and employees shall not be liable or responsible for the cost of repairing or replacing any reported or unreported energy usage, and/or health and safety hazard, either current or arising in the future; or for any and all claims, losses, expenses, injuries, or damages arising out of or in any way related to the reported or unreported energy usage, and/or health and safety hazard by reason of any act or omission, including breach of contract or negligence. The parties further agree that Contractor shall not be liable to Homeowner for any special or consequential damages, including but not limited to lost profits, loss of use, and costs of replacement, caused by the Contractor's negligence, breach of contract, or any other cause whatsoever.

The parties acknowledge that this evaluation and report is not intended, or to be used, as a guarantee or warranty, expressed or implied, regarding the adequacy, performance or condition of any evaluated structure, item, or system. The parties further acknowledge that Contractor is not an insurer and that the evaluation and report are not insurance against any health and safety hazard condition(s).

Notwithstanding the foregoing, it is understood and agreed that if Contractor is found liable to Homeowner as a result of failure to perform any of its obligations, including but not limited to failure as a result of negligence, breach of agreement, or otherwise, the liability of Contractor, its agents and employees shall be limited to a sum equal to the amount of the fee paid by the Homeowner for the evaluation and report.

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#### Scope

These guiding principles define the minimum criteria for conducting a remote building science-based residential energy assessment to address energy usage and limited aspects of building durability and occupant health and safety, to provide a comprehensive report with a list of prioritized recommendations to improve the home.

#### Purpose

The guiding principles were developed to limit exposure time, and therefore limit the COVID-19 risk a contractor may experience in homes by identifying those aspects of an energy audit that can be conducted remotely to the extent possible.

# **Building Types**

Residential building types covered are defined as existing 1-4 family dwellings.

#### **General Information**

Energy audits should be based on building science principles and include the use of appropriate technologies for assessing the improvement of energy efficiency and comfort while minimizing health and safety hazards. These principles do not supplant *ANSI/BPI-1200-S-2017 Standard Practice for Basic Analysis of Buildings*, but rather provide an alternative method for completing energy audits and collecting data for establishing a scope of work.

Not all audits will be able to be completed strictly remotely and may require some portion of an on-site visit for verification or data collection/diagnostic testing and the guiding principles are divided into three areas reflecting this; (1) *Remote Aspects* – Audit information that can in most cases be obtained online, through discussion with the homeowner/occupant, images and pictures, or streaming technology, and inferred such as codes in place at time of construction

(2) *On-Site Verification* – Audit information that may need further investigation/verification that couldn't be completely obtained through the remote process such as heating/cooling appliance information, thermal boundaries, air sealing opportunities

(3) *On-Site Inspection Only* – Audit information that can only be obtained on-site such as Combustion Safety testing, whole building air leakage rates.

# **Health and Safety Related Requirements**

The health and safety requirements included in these protocols are intended to ensure that home performance upgrade activities do not negatively affect indoor air quality or otherwise cause or exacerbate an unsafe condition in the home.

# **Combustion Appliance and Fuel Distribution System Inspection**

The energy audit shall include visual inspection of combustion appliances and fuel distribution systems for safety.

#### Indoor Air Quality and Ventilation

The energy audit should include inspection of air leakage sources and ventilation. Consider the house ventilation as a system, including both whole-building ventilation and local exhaust ventilation.

# **Moisture Control**

The energy audit should include a visual/sensory inspection of each home for moisture issues.

#### **Building Enclosure**

The energy audit should include an evaluation of the building enclosure, to include both the pressure and thermal boundaries.

#### Heating, Cooling, and Domestic Water Heating Systems

The energy audit should include a visual inspection and evaluation of the heating, cooling, and domestic water heating systems in the home.

#### **Baseload Energy Efficiency**

The energy audit shall include an estimate of present baseload energy use and a description of the current major appliances and plug loads.

General Information		
	Guiding Principle	Full Text
1.0.1	Not all energy audits can l	be completed strictly remotely and may require some portion of an on-site visit
1.0.2	Methods	<ol> <li>Occupant engaged using data collection forms provided to, and completed by the occupant</li> <li>The use of contractor-guided streaming technology conducted by the occupant using smartphones and appropriate software</li> <li>In the absence of streaming technology, at minimum photos of key areas of the building as needed</li> </ol>
1.0.3	Contractor/Homeowner Introduction	Greet homeowner remotely and determine ability (physically, technically, etc.) of homeowner to participate in the audit. If homeowner is willing and able to participate in remote audit, schedule remote audit call.
1.0.4	Data Collection	When possible, remote data collection. The option to collect data through online research, homeowner interviews, or pre-audit data collection by homeowner is encouraged.
1.0.5	Building Characteristics	Obtain building characteristics, such as year built, housing type, conditioned floor area, orientation, number of bedrooms, using online research, homeowner interview, or both.
1.0.6	Utility Data	Obtain utility data information through available resources, including account name and number, and usage information for each account and fuel type. Use energy consumption records, when available, to perform a baseline energy use analysis.
1.0.7	Homeowner Interview	Verify information obtained from other resources with homeowner.
1.0.8	Homeowner Disclosure	Homeowner should disclose to contractor any suspected emergency or urgent health and safety hazard or situation that may be suspected/present in the home. Suggest contractor develop pre-audit questionnaire including but not limited to information about pest infestations (rodents, bats, roaches, pigeons, etc.), water or sewage leaks, pet, or other animal waste, suspected mold-like

	substances, lead paint, asbestos, vermiculite, inoperative or malfunctioning heating appliances, damaged or deteriorated interior or exterior stairs, damaged, missing, or deteriorated handrails, electrical hazards, etc.		
	On-Site Verification		
1.1.1	Verify data that could not be fully determined during remote audit.		
On-Site Inspection Only			
1.1.2	Collect data that could not be obtained during remote audit.		

In-Home Energy Education			
	Guiding Principle	Full Text	
	Remote Aspects		
2.0.1	Homeowner Energy Education	Use information from utility/state Programs and other reliable sources to provide energy efficiency education and advice on user-controlled energy conservation strategies.	
	On-Site Inspection Only		
2.0.2	Homeowner Energy Education	Provide on-site energy efficiency education to help the homeowner develop an action plan to reduce their energy use.	

	Air Tightness Evaluation		
	Guiding Principle	Full Text	
		Remote Aspects	
3.0.1	Pressure Boundary – Estimate Air Changes	<ol> <li>Determine if any air sealing work has been completed in the house. If completed, request photos of air sealing work where accessible.</li> <li>Request photos of areas where air leaks are commonly found, such as: under sinks in bathrooms and kitchens, and around plumbing, electrical, and duct penetrations. An option for air change estimation is to reference the infiltration rates calculator found at: http://resdb.lbl.gov/index.html?step=2⊂=2&amp;run_env_model =&amp;dtype1=&amp;dtype2=&amp;is_ca=&amp;floor_area=&amp;house_height=&amp;year _built=&amp;wap=ⅇ_home=&amp;region=&amp;zone=</li> </ol>	
3.0.2	Pressure Boundary – Attic Access	Determine if the attic access hatches, doors, or pull-down stairs have weatherstripping, type, and location of the accesses.	
3.0.3	Pressure Boundary – Knee Wall Access	Determine if the knee wall access hatch or door has weatherstripping, type, location, and effective R-value.	
3.0.4	Pressure Boundary – Ceiling Penetrations	Determine the presence of recessed lights and bath fan ceiling penetrations to document leakage areas to be addressed and estimate the leakage reduction that may be achieved in the home based on sealing those leaks.	
3.0.5	Pressure Boundary – Rim Joist Penetrations	Determine the presence of rim joist air leakage locations to document leakage areas to be addressed and estimate the leakage reduction that may be achieved in the home based on sealing those leaks.	
		On-Site Verification	
3.1.1	Pressure Boundary – Ceiling Penetrations	Visually inspect recessed lights.	

3.1.2	Pressure Boundary –	Inspect mechanical, electrical, and plumbing pathways to document leakage
	Identify Penetrations	areas to be addressed and estimate the leakage reduction that may be achieved
		in the home based on sealing those leaks.
		On-Site Inspection Only
3.2.1	Pressure Boundary –	Inspect duct boots, drywall-to-top-plate connections, wood-to-wood seams, drop
	Identify Penetrations	soffits, overhangs, floor bay connections under knee walls, balloon framing
		details, and other interstitial framing details to document leakage areas to be
		addressed and estimate the leakage reduction that may be achieved in the home
		based on sealing those leaks.
3.2.2	Blower Door Testing –	Use a blower door to measure and document the building's air changes and to
	Air Change Measurement and	identify gaps, cracks, and other leakage sites in the building enclosure.
	Air	
3.2.3	Blower Door Testing –	Use a blower door to measure and document pressure differential measurements
	Zone Pressure Differential	for locations such as the attic, basement, and attached garages.
3.2.4	Best Practices – Blower Door	Although the use of a blower door to determine air leakage is considered a best
		practice it is not required at the time that the audit is conducted.

Roof Evaluation			
*Due to	*Due to safety concerns, do not ask the homeowner to go onto the roof. If the homeowner cannot answer questions		
from m	emory, please stop and wait unt	il you are on-site to gather any data related to the roof.	
	Guiding Principle	Full Text	
		Remote Aspects	
4.0.1	Roof Inspection –	Determine and document the history and present condition of the roof	
	Age and Durability	assembly. Request photos of all sides/views of the home from the outside, and	
		roof penetrations such as chimneys, plumbing vents, roof vents, exhaust vents,	
		etc.	
4.0.2	Roof Inspection –	Determine and document the presence of moisture management systems.	
	Moisture Management	Request photos of the gutter system, including the downspout drop,	
		termination, and splash guard, and photos of the home that display the slope of	
		the earth around the foundation.	
4.0.3	Roof Inspection –	Determine and document attic ventilation that is visible from outside the home	
	Attic Ventilation	such as ridge vent, gable louver, wind turbine, soffit vent, drip edge vent,	
		powered fans, etc.	
4.0.4	Roof Inspection –	Determine and document the presence of sloped ceilings such as vaulted,	
	Sloped Ceilings	cathedral, knee wall slope, etc.	
	On-Site Verification		
4.1.1	Roof Inspection –	Measure and document sloped ceilings such as vaulted, cathedral, knee wall	
	Sloped Ceilings	slope, etc. Inspect to determine and document the thermal boundary location;	
		and the type, depth, condition, estimated R-value of the insulation present, and	
		the presence or absence of an attic-side air barrier.	

Attic Evaluation		
	*Due to safety concerns, do not ask the homeowner to go into the attic. If the homeowner cannot answer	
	questions from memory, please stop and wait until you are on-site to gather any data related to the attic.	
	Guiding Principle	Full Text
		Remote Aspects
5.0.1	Attic Location/s and	Determine and document the location/s and type of attic/s in the home
5.0.2	Construction	(conditioned, unconditioned, knee wall, etc.).
5.0.2	Attic Access	Determine and document if the access hatches, doors, or pull-down stairs have
502	Attic December Development	any insulation and the effective R-value.
5.0.3	Attic Pressure Boundary	Determine and document the type of attic celling penetrations that are present
		such as recessed lighting, exhaust fans, bathtub/shower enclosure/water wall,
5.0.4		plumbing under sinks, duct penetrations, etc.
5.0.4	Attic Thermal Boundary	Determine the type of attic insulation present. If there is an insulation ruler,
5.0.5		request a photo or image.
5.0.5	Attic Ventilation	Determine and document attic ventilation that is visible from outside the home
		such as ridge vent, gable louver, wind turbine, soffit vent, drip edge vent,
		powered fans, etc.
544		On-Site verification
5.1.1	Attic Thermal Boundary	Inspect the attic to determine and document the thermal boundary location,
		and the type, amount, condition, and estimated R-value of the insulation
F 1 2		present. Note potential vermiculite.
5.1.2	Rhee Wall Attic Thermal	Inspect the knee wall attic to determine the thermal boundary location, and the
	Boundary	type, amount, condition, estimated R-value of the insulation present and
		presence of absence of an attic-side all barrier. Note potential vermiculite.
5.1.3	Attic Ventilation	Verify and document attic ventilation system.
		On-Site Inspection Only
5.2.1	Attic Thermal Boundary	Inspect the attic to determine and document the thermal boundary location,
		and the type, depth, condition, and estimated R-value of the insulation present.
		Note potential vermiculite.
5.2.2	Attic Pressure Boundary –	Inspect the attic to determine and document any combustion appliance venting
	Chimney Penetrations	to be air sealed with non-combustible materials prior to insulating.
5.2.3	Knee Wall Attic Thermal	Inspect the knee wall attic to determine the thermal boundary location, and the
	Boundary	type, amount, condition, estimated R-value of the insulation present and
		presence or absence of an attic-side air barrier . Note potential vermiculite.
5.2.4	Evaluation of Minor Repairs	Visual inspection, evaluation, and documentation of minor repairs that are
		necessary to ensure maximum efficiency from the provision of qualified energy
		efficiency services.

Foundation and Floor Evaluation			
	Guiding Principle	Full Text	
	Remote Aspects		
6.0.1	Foundation Location/s and	Identify and determine the location/s and type of foundation/s (conditioned,	
	Construction Type	unconditioned, basement, crawlspace, etc.).	
6.0.2	Foundation Access	Determine and document the foundation access location. If the foundation is	
		conditioned or semi-conditioned, determine and document if the access hatch	

		door has weatherstrinning, its type, location, and effective R value of any
		insulation on the accord
602	Foundation Drossuro	Determine and decument the type of existing pressure boundary penetrations in
0.0.5	Poundarion Pressure	Determine and document the type of existing pressure boundary penetrations in
	Boundary	areas such as floors, rim joist, walls, bathroom water wall, under sinks,
	-	plumbing, electrical, duct penetrations, etc.
6.0.4	Foundation Thermal	Determine and document the type, and effective R-value of foundation
	Boundary	insulation present on foundation walls, ceilings, floors, rim joist,
		overhangs, cantilevers, etc.
6.0.5	Foundation Moisture	Determine and document if there are any areas that show evidence of water
	Management Systems	intrusion. Identify and document water management systems (sump pit,
		perimeter drain, dehumidifier, mineral bags, etc.). Ask if a sump pump or
		other systems are present and working properly.
6.0.6	Radon Mitigation System	If a radon mitigation system is present, determine if it is passive or active (has
		an inline fan). If it is active, ask for photographs of the inline fan, if accessible to
		homeowner, and of the U-tube pressure gauge to determine if the fan is
		operating. Ask for results of post mitigation installation radon testing.
		On-Site Verification
6.1.1	Foundation Access	Determine and document if the access hatch or door has weatherstripping, its
		type, location, and effective R-value.
6.1.2	Foundation Moisture	Determine and document any areas that show evidence of water intrusion.
	Management Systems	Identify and document water management systems (sump pit, perimeter
		drain, dehumidifier, mineral bags, etc.).
6.1.3	Radon Mitigation System	Determine and document the type (active/passive) of radon mitigation system
		present and if it is functioning.
		On-Site Inspection Only
6.2.1	Foundation Pressure	Inspect the bottom of balloon-framed walls, duct boots, electrical and plumbing
	Boundary Inspection	penetrations, etc. to document leakage areas to be addressed and estimate
		the leakage reduction that may be achieved in the home based on sealing
		those leaks.
6.2.2	Foundation Thermal	Inspect the foundation and floors, including overhangs and cantilevers, to
	Boundary Inspection	determine and document the thermal boundary location.
		Document the type of wall insulation present, effective R-value of insulation,
		as well as noting any degradation. Document all insulation under
		consideration for replacement, including type, effective R-value (noting any
		degradation), depth, and square footage.
6.2.3	Evaluation of Minor	Visual inspection, evaluation and documentation of minor repairs that are
	Repairs	necessary to ensure maximum efficiency from the provision of qualified
		energy efficiency services.

Exterior Wall Evaluation			
	Guiding Principle	Full Text	
		Remote Aspects	
7.0.1	Wall Construction	Determine and document the condition, materials, and type of exterior wall	
	Туре	construction and cladding.	
7.0.2	Wall Thermal	Estimate the type of wall insulation present. If the year of construction is	
	Boundary used as a default, note the source referenced.		
7.0.3	Knee Wall Thermal	Determine if the home has any knee walls. Document the insulation type, and	
	Boundary	effective R-value.	
On-Site Verification			

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7.1.1	Knee Wall Thermal Boundary	Inspect to determine if the home has any knee walls, their type, and effective R-value of insulation, as well as noting any degradation.	
7.1.2	Wall Pressure	Inspect for air sealing improvements in balloon framing, plumbing penetrations,	
	Boundary Inspection	duct boots, wood-to-wood seams, floor connections, and other interstitial	
		framing details, etc.	
	On-Site Inspection Only		
7.2.1	Wall Thermal	Inspect to determine the wall construction type, and the type of insulation	
	Boundary	present, effective R-value of insulation, as well as noting any degradation.	
		Document all insulation under consideration for replacement, including type,	
		effective R-value (noting any degradation), depth, and square footage.	
7.2.2	Evaluation of Minor	Visual inspection, evaluation and documentation of minor repairs that are	
	Repairs	necessary to ensure maximum efficiency from the provision of qualified energy	
		efficiency services.	

Window and Skylight Evaluation			
	Guiding Principle	Full Text	
		Remote Aspects	
8.0.1	Window	Determine and document the condition, materials, and type of windows present	
	Construction Type	in the home.	
8.0.2	Pressure Boundary	Determine and document the integrity of sealing to control air and moisture	
	and Moisture	intrusion at windows.	
	Management		
		On-Site Verification	
8.1.1	Window	Document the window frame material (wood, metal, vinyl, fiberglass, presence of	
	Construction Type and	thermal break), glass type (number of panes, low-e coatings, gas fill), and	
	Condition	evaluate window condition and operation.	
8.1.2	Pressure Boundary	Determine and document the integrity of sealing to control air and moisture	
	and Moisture	intrusion at windows and window trim.	
	Management		
8.1.3	Evaluation of Minor	Visual inspection, evaluation and documentation of minor repairs that are	
	Repairs	necessary to ensure maximum efficiency from the provision of qualified energy	
		efficiency services.	

Door Evaluation		
	Guiding Principle	Full Text
		Remote Aspects
9.0.1	Door Construction	Determine and document the condition, materials, and type of doors present in
	Туре	the home. Ask for photos as needed.
9.0.2	Pressure Boundary	Determine and document condition of door weatherstripping and threshold.
	and Moisture	
	Management	
		On-Site Verification
9.1.1	Door Construction	Document door type (insulated or non-insulated; wood, metal, or fiberglass,
	Type and Condition	etc.), door.
9.1.2	Evaluation of Minor	Visual inspection, evaluation and documentation of minor repairs that are
	Repairs	necessary to ensure maximum efficiency from the provision of qualified energy
		efficiency services.

Combustion Appliance Zone and Fuel Distribution System		
	Guiding Principle	Full Text
10.0.1	Combustion Appliance Zone Inspection – Hazardous Materials	Inspect the immediate area where combustion equipment is operating to determine if gasoline or any flammable products such as oil-based solvents, varnishes or adhesives, rags, paper, or other combustibles exist.
10.0.2	Combustion Appliance Zone Inspection – Venting	Inspect the venting for each combustion appliance for soot, debris, or signs of spillage around flue collar, barometric draft control, or draft hood. Ask homeowner to visually inspect combustion venting systems for damage, leaks, disconnections, inadequate slope, and other safety hazards.
10.0.3	Fuel Distribution System	Ask homeowner if they have noticed unusual odors that may indicate the presence of a natural gas or propane leak. Ask homeowner to contact gas or propane
10.0.4	Oil-Fired Appliance Fuel Supply System	Visually inspect the supply system (tank, supply lines, burner area) for signs of dampness or leakage.
		On-Site Verification
10.1.1	Monitor for Ambient Combustible Gases	Monitor air for ambient combustible gases.
10.1.2	Monitor for Ambient Carbon Monoxide (CO)	Monitor air for ambient CO.
		On-Site Inspection Only
10.2.1	Health and Safety	Identify building-related conditions that may require immediate health and safety remediation.
10.2.2	Operate Combustion Appliances	Operate combustion appliances including ovens, range tops and unvented heaters and monitor ambient air or CO.
10.2.3	Ambient Combustible Gas – Detection Action	When combustible gas is detected in the ambient air, a leak assessment of the fuel piping system should be completed to determine if leaks are present and actions are recommended according to BPI-1200 Section 7.3
10.2.4	Combustion Safety Testing	Perform combustion safety testing at the appliance/s to include greatest CAZ depressurization, CO measurement, combustible gas leaks, and assessment of spillage of flue gases as detailed in in BPI 1200 Section 7. Testing equipment must comply with the specifications detailed in BPI 1200 sections 7.1.1.1 through 7.1.4.2.2
10.2.5	Combustion Safety Action Levels	The contractor shall not proceed with work when CO concentrations in the work environment exceed 35 ppm or if any measured concentrations of combustible fuel gas exceed 10% of the LEL. When either of these conditions occur, the auditor shall inform the homeowner/ occupants of the unsafe condition and advise evacuation of the home. The contractor shall leave the home and the appropriate emergency services and fuel gas providers shall be notified from outside the home. The contractor shall contact the appropriate emergency services only if the homeowner/occupant is unable to do so.

Heating-Cooling System/s			
	Guiding Principle	Full Text	
	All Systems		
11.0.1	System/s	Identify the location and type of system/s and the type of fuel/s. Record the size in	
	Type and Fuel/s	BTUh, efficiency rating, BTUh input, BTUh output and refrigerant type. Instruct	
		homeowner to take photos of each heating and cooling appliance including	
		the manufacturer's data plate.	
11.0.2	Condensing Units	Check the condition of condensate drain connections, drain line and the condition	
		of the condensate pump.	
11.0.3	System Filter	Verify the presence of a system filter and slot cover, and assess the condition of	
		the filter.	
		On-Site Verification	
11.1.1	Heating – Cooling	Visually inspect, evaluate, and document if the heating-cooling system is	
	System Inspection	appropriate for the system type (furnace, boiler, central air conditioning/ heat	
		pump) and distribution type, to include location and condition of the appliance.	
		If manufacturer's data plate is not available, default efficiency may be assumed	
		in accordance with BPI-2400.	
		On-Site Inspection Only	
11.2.1	Monitor for Ambient CO	Monitor air for ambient CO.	
11.2.2	Inspect Heat Exchanger	Visual inspection of heating appliance heat exchanger to ensure unit is not cracked	
		or otherwise compromised.	
11.2.3	Combustion Safety	Perform combustion safety testing at the appliance/s to include greatest CAZ	
	Testing	depressurization, CO measurement, combustible gas leaks, and assessment of	
		spillage of flue gases as detailed in in BPI 1200 Section 7. The testing equipment	
		must comply with the specifications detailed in BPI 1200 sections 7.1.1.1 through	
		7.1.4.2.2	
11.2.4	Combustion	The contractor shall not proceed with work when CO concentrations in the work	
	Safety Action Levels	environment exceed 35 ppm or if any measured concentrations of combustible fuel	
		gas exceed 10% of the LEL. When either of these conditions occur, the contractor	
		shall inform the homeowner/occupants of the unsafe condition and advise	
		evacuation of the home. The contractor shall leave the home and the appropriate	
		emergency services and fuel gas providers shall be notified from outside the home.	
		The contractor shall contact the appropriate emergency services only if the	
		homeowner/occupant is unable to do so.	
		Heating Systems	
		Remote Aspect	
12.0.1	Boilers	Inspect for evidence of leakage, corrosion, and deposits at the appliance and local	
		piping, and the condition of the expansion tank.	
		Verify presence of an automatic feeder valve.	
12.0.2	Other Heating	Identify other heating appliances such as space heaters.	
	Appliances	Instruct homeowner to provide photos of the heating appliance/s.	
12.0.3	Unvented Heaters	Unvented heaters present a health and safety risk for homeowners due to the	
		potential dangers of CO, moisture, oxygen depletion and NO2. Strongly recommend	
		that in every instance where an unvented space heater is found to be operating in a	
		customer's home, the contractor educate the homeowner about the dangers of	
		unvented space heaters and explore all reasonable options for removing the	
		unvented heater and installing a heating system replacement .	
		Solid Fuel Burning Appliances	

	Remote Aspect		
13.0.1	Woodstoves, Wood	Identify solid fuel burning appliances.	
	Boilers, Wood Furnaces,	Ask homeowner to report any appliances installed on carpets, wood floors	
	Pellet Stoves, Fireplaces	or other combustibles.	
	with insert, etc.	On-Site Verification	
13 1 1	Solid Euel Burning	Visual inspection evaluation and documentation of but not limited to the	
13.1.1	Appliance Inspection	following elements:	
		Determine if the appliance is the primary heating source.	
		Visually inspect and note the type and condition of flooring material where the	
		appliance is installed.	
		Determine when the chimney and vent connector were last cleaned and inspected.	
		If they have not been cleaned and inspected within the past year, recommend	
		servicing by a certified hearth professional.	
		Recommend a certified hearth professional to conduct an inspection of appliance.	
		On-Site Inspection Only	
13.2.1	Solid Fuel Burning	Recommend service or replacement by a qualified professional if any of the	
	Appliance Inspection	following indicators are noted:	
		<ul> <li>Appliances installed on carpets, wood floors or other combustibles</li> </ul>	
		Inadequate clearance to combustible materials. Consult the appliance	
		to NEDA 211	
		LO NEPA 211 • Signs of structural failure, such as cracks or broken welds, of any components	
		Central Air Conditioning/ Heat Pump	
		On-Site Verification	
14.1.1	Central Air	Visual inspection, evaluation, and documentation of, but not limited to, the	
	Conditioning/ Heat	following elements: Location and condition of the indoor and outdoor equipment.	
	Pump Inspection	examine the indoor coil air handler cabinet for damage, dust build-up, and signs of	
		leakage, examine the outdoor coil cabinet, evaluate the clearance on all sides of the	
		outdoor coil cabinet, examine the condition of the outdoor coils, and examine	
		condition of the insulation on the refrigerant piping at the outdoor coil.	
		Ductless Mini Split	
		On-Site Verification	
15.1.1	Ductless Mini Split	Visual inspection, evaluation, and documentation of, but not limited to, the	
	Inspection	following elements: Examine the outdoor coil cabinet, the indoor head(s), and the	
		refrigerant piping (lineset) insulation.	
15.1.2	Filter and Coil Inspection	Check the filter and the accessible surface of the coil for dirt build-up, obstructions	
4		or damage.	
15.1.3	Ductless Mini Split	Provide estimated measure cost and energy savings associated with ductless mini-	
	Improvement Savings	split improvements.	

Ducted Distribution System			
	Guiding Principle	Full Text	
16.0.1	Evaluate Ducted	Identify distribution system/s location, and condition.	
	Distribution System/s	Identify gaps, leaks or disconnected duct work, and condition of return and supply	
		duct connections.	
		Verify presence of duct insulation and R-value of duct insulation.	
	On-Site Inspection Only		

16.2.1	Evaluate Ducted	Evaluate condition of return and supply duct connections.
	Distribution System/s	Evaluate duct insulation, if present, and document R-value.
		Inspect for restrictions to duct system airflow.
		Inspect for gaps, leaks, and disconnected duct work.
		Provide recommendations for duct balancing, improvements, sealing, repair, and
		insulation.
16.2.2	Determine Duct System	Quantify duct leakage and make recommendations for duct improvements using
	Efficiency	methods detailed in BPI 1200 Sections 11.6.2 through 11.6.4

	Thermostat/Controls		
	Guiding Principle	Full Text	
17.0.1	Thermostat/Controls	Identify the type and number of thermostat/s and/or other mechanical system controls. Ask the homeowner to provide photos of each thermostat or control device, as needed.	
17.0.2	Uneven Room	Ask homeowner if there are uneven room temperatures or rooms that are closed off	
	Temperatures	seasonally.	

Domestic Hot Water		
	Guiding Principle	Full Text
18.0.1	DHW Type/s and Fuel/s	Identify the type of DHW/s and fuel/s.
		Record information from the manufacturer's data plate.
		Note the location, and general condition.
		Inspect for soot, debris, or signs of spillage around flue collar, barometric draft
		control, or draft hood.
		Verify the presence and condition of tank insulation wrap, if present.
		Verify the presence and condition of pipe wrap, if present.
		Verify the presence and condition of overflow pan.
		Verify pipe insulation type and location.
		Verify the presence of the TPR valve and note its rating.
		Verify the presence of TPR piping.
		Inspect for leaks at the storage tank.
		Ask for photos of appliance from all sides, as needed.
		Ask for photos of venting from all sides, as needed.
		Ask homeowner to take a photo of the manufacturer's data plate, when possible.
18.0.2	Temperature Control	If control is accessible, ask homeowner to record the setting of the DHW
	Setting	temperature control.
		On-Site Verification
18.1.1	DHW Inspection	Verify proper installation and recommend modification or removal if the tank
		wrap presents a safety risk or voids the manufacturer's warranty of the water
		heater.
		Note: An Orphaned DHW should be tested for spillage.
		On-Site Inspection Only
18.2.1	Monitor for Ambient CO	Monitor air for ambient CO.
		Note: An Orphaned DHW should be tested for spillage.
18.2.2	Combustion Safety Testing	Perform combustion safety testing at the appliance/s to include greatest CAZ
		depressurization, CO measurement, combustible gas leaks, and assessment of
		spillage of flue gases as detailed in in BPI 1200 Section 7. The

		testing equipment must comply with the specifications detailed in BPI 1200 sections 7.1.1.1 through 7.1.4.2.2
18.2.3	Combustion Safety Action Levels	The contractor shall not proceed with work when CO concentrations in the work environment exceed 35 ppm or if any measured concentrations of combustible fuel gas exceed 10% of the LEL. When either of these conditions occur, the contractor shall inform the homeowner/occupants of the unsafe condition and advise evacuation of the home. The contractor shall leave the home and the appropriate emergency services and fuel gas providers shall be notified from outside the home. The contractor shall contact the appropriate emergency services only if the homeowner/occupant is unable to do so.

Indoor Air Quality and Ventilation		
	Guiding Principle	Full Text
19.0.1	Attached Garage Safety	Determine and document if there may be air leakage pathways from an attached
		garage to the conditioned space and/or its attic area.
19.0.2	Clothes Dryer Venting	Determine and document how clothes dryer is vented, and where the vent
		system terminates.
19.0.3	Spot Ventilation Systems	Determine and document if any exhaust fans are present, how they are ducted,
		and where the vent system terminates.
19.0.4	Whole House Mechanical	Determine and document if there is a mechanical ventilation system.
	Ventilation	
190.5	Identify Potential Indoor	Determine and document any sources of indoor air pollutants, including but not
	Air Pollutant/s	limited to VOCs, mold, pests, lead paint, asbestos, radon, tobacco smoke, and
		other irritants, that may be present.
		On-Site Verification
19.1.1	Clothes Dryer Venting	Evaluate and document terminations of all clothes dryer vents.
19.1.2	Spot Ventilation Systems	Evaluate and document terminations of all exhaust fan vents.
		Evaluate and document existing ventilation systems in the dwelling.
		On-Site Inspection Only
19.2.1	Attached Garage Safety	Identify air leakage pathways from garage to living space and its attic area.
19.2.2	Minimum Air Changes	Determine the ventilation needs for the building.
19.2.3	IAQ Measurements –	Measure and document the relative humidity.
	Relative Humidity	

Moisture Control		
	Guiding Principle	Full Text
20.0.1	Interior Water Sources	Inspect for evidence of damage caused by interior water sources, such as
		plumbing leaks or condensation on piping, ductwork, or interior surfaces.
20.0.2	Exterior Water Intrusion	Inspect for evidence of exterior water intrusion, such as roof leaks, foundation
		leaks, fenestration assembly leaks and ground-water intrusion.
20.0.3	Structural Water Damage	Inspect for effects of water damage on buildings, such as structural damage,
		mold, mildew, efflorescence, and stains.
20.0.4	Moisture Control	Identify existing vapor retarders, flashing, gutters, or other moisture-control
	Strategies	strategies.
On-Site Verification		

20.1.1	Exterior Water Intrusion	Inspect for evidence of exterior water intrusion, such as roof leaks, foundation
		leaks, fenestration assembly leaks and ground-water intrusion.
20.1.2	Structural Water Damage	Inspect for effects of water damage on buildings, such as structural damage,
		mold, mildew, efflorescence, and stains.
20.1.3	Moisture Control	Identify existing vapor retarders, flashing, gutters, or other moisture-control
	Strategies	strategies.

Major Appliance and Plug Load Information			
	Guiding Principle	Full Text	
21.0.1	Major Appliances	Ask homeowner to identify each major appliance including refrigerator/s, freezer/s,	
		oven, stove, range, dehumidifier/s, dishwasher, clothes washer, and clothes dryer.	
		Request a photo of the electrical panel.	
		For each appliance, ask the homeowner to record the date of	
		manufacture or approximate age, and condition.	
		Identify and document the fuel source for the cookstove, oven, range, and clothes	
		dryer.	
21.0.2	Lighting	Ask homeowner if CFLs or LED lighting is used.	
		Ask the homeowner if exterior lighting is used and for how long.	
		Ask the homeowner if exterior motion sensors are used.	
21.0.3	Other Baseload Items	Ask homeowner if any of the following pumps are used: well, sump, or septic.	
		Ask homeowner if hot tub, swim spa or swimming pool are in use, hours per day	
		and months per year used, and pump rated horsepower.	
		Ask homeowner if electric vehicles, heated walkways/driveways, or snow melt	
		systems are used.	
21.0.4	Renewable Energy	Ask homeowner if existing renewable energy systems or other on-site electricity	
	Systems	generation are present.	
		On-Site Verification	
21.1.1	Refrigerator	Verify and document the refrigerator's date of manufacture or approximate age,	
		make, model, serial number, size, and condition.	
21.1.2	Freezer	Verify and document the freezer's date of manufacture or approximate age,	
		make, model, serial number, size, and condition.	
		On-Site Inspection Only	
21.2.1	Lighting Efficiency	Install approved lighting efficiency upgrades. Make recommendations for lighting	
	Upgrades	efficiency upgrades, including LED light bulbs, and hardwire LED fixtures, where	
		appropriate.	

Water Conservation			
	Guiding Principle	Full Text	
22.0.1	Source	Ask homeowner if supply is from private well and approximate age of the well	
22.0.2	Conservation Devices	Ask homeowner if the following are in use: faucet aerators, low flow showerheads,	
		touch control faucets, water saving toilets, or HE clothes washers.	
22.0.3	Leaks	Ask homeowner if they are aware of any water leaks from plumbing or fixtures. If	
		leaks exist, ask homeowner to provide photos.	
22.0.4	Efficiency and	Provide advice to the homeowner about the value of water efficiency and	
	Conservation	conservation.	

	Health and Safety		
	Guiding Principle	Full Text	
23.0.1	Smoke Detectors	Identify and document the number and location of existing smoke detectors.	
		Ask if hard wired or battery powered.	
23.0.2	CO Detectors	Identify and document the number and location of existing CO detectors. Ask if	
		hard wired or battery powered.	
23.0.3	Electrical Hazards	Identify and document potential electrical hazards such as knob and tube wiring,	
		broken outlet covers or switch covers, exposed wiring, or other obvious electrical	
		hazards.	
23.0.4	Potentially Hazardous	Identify and document any areas containing known or suspected hazardous	
	Materials	materials, including but not limited to, lead, asbestos, or mold.	
23.0.5	Evaluation of Minor	Identify and document minor repairs, including but not limited to disconnected	
	Repairs	duct work, blocked furnace registers, furnace/boiler cleaning, missing air filter,	
		that are necessary to ensure maximum efficiency from the provision of qualified	
		energy efficiency services.	
	-	On-Site Verification	
23.1.1	Smoke Detectors	Visually inspect, evaluate, and document presence of smoke detectors.	
		Determine if the smoke detectors are in working condition (i.e., test button).	
23.1.2	СО	Visually inspect, evaluate, and document presence of CO	
	Detectors	detectors. Verify the CO detector is in working condition (i.e., test button).	
23.1.3	Electrical Hazards	Visually inspect, evaluate, and document observable electrical hazards and the	
		existence of knob and tube wiring.	
23.1.4	Potentially Hazardous	Visually inspect, evaluate, and document areas containing known or suspected	
	Materials	hazardous materials, including but not limited to, lead (peeling paint), asbestos,	
		or mold.	
23.1.5	Evaluation of Minor	Visually inspect, evaluate, and document minor repairs that are necessary to	
	Repairs	ensure maximum efficiency from the provision of qualified energy efficiency	
		services.	

Home Environmental Evaluation		
	Guiding Principle	Full Text
24.0.1	Pests	Ask homeowner if there is any evidence of pests such as mice, rats, bats, ants, cockroaches existing in the home including non-occupied areas (attics, garages, crawlspace, etc.).
24.0.2	Lead-Based Paint in Pre-	If home was constructed pre-1978 and has flaking, or peeling paint, refer
	1978 Homes	homeowner to the New York State and local Lead Poisoning Prevention Programs.
		Low-income homeowners and property owners renting to low-income tenants
		may be eligible for funds to repair lead hazards.
24.0.3	Allergens	Ask homeowner if any occupants experience any allergies or respiratory issues like asthma and, if yes, identify potential triggers: indoor pets, carpets and others allergen-holding materials, moisture problems, etc. in the home. If yes, provide information on NYS Healthy Neighborhood Program that can provide home visiting: https://www.health.ny.gov/environmental/indoors/healthy_neighborhoods/
24.0.4	Injury and Fall Risks	Ask homeowner if there are areas with:

		1) Poor lighting (stairwells, hallways, walk-in closets, etc.).
		2) Trip and fall hazards in home's interior (insufficient/missing handrails, grab
		bars in bathrooms, throw or area rugs, etc.) and exterior (porches, entrance
		etc.).
		This becomes an even greater concern when the occupants are over 60 years
		old.
24.0.5	Indoor Air Quality	Ask homeowner if there are any occupants that smoke indoors and if so,
		do any occupants have experienced respiratory issues.
On-Site Verification		
24.1.1	Pests	On-site verification for pests in common suspect areas, note where action is
		needed prior to energy work (i.e., remove pests that can harm insulation or
		wiring).
24.1.2	Allergens	On-site verification for potential allergens or asthma triggers in common suspect
		areas may need to be completed.