## **Energy Auditor**

# You can apply **<u>HERE</u>**

CET is hiring an Energy Auditor to work with homeowners across Massachusetts to identify energy efficiency and electrification opportunities. This is an exciting time to work as an auditor. With passage of state and federal climate policy, utility programs are rapidly evolving to align with carbon reduction goals, and auditors are critical catalysts in getting energy measures implemented.

The Energy Auditor is responsible for educating homeowners on improving energy efficiency, performing diagnostic tests, installing instant savings measures, and explaining program offerings and incentives. As an Energy Auditor, you will calculate estimated savings for potential measures, produce reports outlining recommendations and applicable rebates, and motivate homeowners to implement recommendations.

### **Primary Function**

<u>Energy Audits</u>: Conduct energy audits of existing homes, including combustion safety tests and other diagnostic tests, and analyze data. Install instant savings measures such as aerators, light bulbs and thermostats while onsite. Using software, quantify savings and produce reports documenting recommendations.

<u>Customer Service and Sales</u>: Provide excellent customer service during and after the audit. In particular: listening to customers to understand their needs and motivations; clearly and intelligently answering customer questions as relate to energy efficiency and electrification; effectively communicating recommended energy saving measures; following up with customers as needed.

<u>Data and Project Management</u>: Ensure that recommendations comply with program requirements for incentives and rebates. Accurately enter audit data into appropriate databases and complete documentation and reports in a timely manner.

### Knowledge/Skills/Experience Requirements

- Building Performance Institute Building Analyst certification preferred, with a minimum of 1 year experience working in energy efficiency.
- Strong math skills with excellent understanding of geometry.
- Strong written and verbal communication skills with ability to provide excellent customer service and education about improving home energy efficiency.
- Ability to learn various utility program offerings and analyze usage patterns.
- Experience with Salesforce, Microsoft Office and modeling softwares. Ability to learn and perform a variety of diagnostic tests.
- Ability to work independently and spend the majority of time in the field, while also collaborating with CET's Technical and Operations teams.
- Drivers' license, a good driving record, access to a reliable, insured vehicle, and ability to drive extensively throughout Massachusetts.
- Must be able to pass drug test and background check.

Ideal candidates will reside in the Springfield, MA area.

#### **Interested?**

This job comes with excellent benefits including vacation, holiday, and personal/sick time; medical, dental, and vision insurance; life insurance; disability insurance; and a retirement plan with a company match. We are looking for someone with enthusiasm for the non-profit community mission of CET. This is a great opportunity for an experienced energy auditor who is passionate about building science and electrification, likes working with people. and is good at selling energy efficiency improvements.

#### About Us

<u>The Center for EcoTechnology</u> is a 501(c)(3) not-for-profit in Western Massachusetts with a regional footprint and a national influence. For over 40 years, CET has helped people and businesses save energy and reduce waste. From 2020-2022, <u>our goal</u> is to help 115,000 people and businesses and save enough energy to power 35,000 homes for a year! We are passionate about our environmental mission and pride ourselves on offering innovative, practical and cost-effective solutions. CET is an equal opportunity employer and provider. Diverse applicants are encouraged to apply. You may include military service assignments and any verified work performed on a volunteer basis.