

### Job Description Summary

At CLEAResult, we change the way people use energy. CLEAResult is the leader in transforming energy challenges into energy efficiency solutions. We work with utilities, businesses, and consumers to improve the energy experience on a local and global level throughout the US and Canada.

You will love working at CLEAResult because we are having a positive impact on the world by changing the way people use energy. We are the market leader in bringing energy efficiency programs to life and offer lots of flexibility of where and how you work. You will have the opportunity to be creative every day and work with a leadership team that is open to new ideas, new opportunities, and new perspectives. Join our team and help change the world.

### CLEAResult Rewards and Recognition:

- Medical, Dental, and Vision Insurance; we also offer a company-paid health care concierge service because we've all been there – needing help with our health plan and not knowing where to turn.
- 401 (k) with company match
- Paid vacation, sick and personal time
- 10 paid company holidays
- Paid Volunteer Time; giving back to our communities is important to us
- Discounts on home and auto insurance
- Employee Referral Bonus Program
- Employee Recognition Program – convert your recognition points into gift cards
- Employee Assistance Program – offers benefits to help you manage daily responsibilities
- Access to training opportunities to advance further in your career
- Paid Parental Leave

### Job Description

We are looking for a talented individual...

To join our team as a Residential Energy Auditor! We are looking for a talented individual to join our team as a Residential Energy Auditor servicing the Philadelphia metropolitan area. Ideal candidates are tech-savvy, self-motivated, go-getters who are responsible, accountable, and reliable to meet our customer needs! You will fit right in with our energetic team if you are resourceful, resilient, and kind!

As an Energy Auditor, you will act as a program and company representative to residential and retail customers, install products, conduct energy efficiency assessments, audits, post-installation verifications and other technical data gathering activities. You will share your enthusiasm to educate and motivate customers to take the next step in their energy efficiency journey, helping them increase their comfort level, reduce carbon emissions, and save money. Here at CLEAResult, you will fit right in with our energetic team if you are resourceful, resilient, and kind.

For this exciting career opportunity, you're a great fit if you can...

- Conduct work in compliance with company and OSHA safety procedures.

- Travel throughout a defined territory.
- Serve as the primary point of contact for participating residential and retail customers.
- Be responsible for conducting on-site energy audits and assessments for residential customers in an efficient, professional, and timely fashion.
- Auditing includes completion of a full home inspection to determine energy efficiency needs, completion of various safety tests, installation of direct install measures (such as installing/replacing lightbulbs, showerheads, and power strips, etc.), and providing energy education to customers.
- Motivate customers to reduce energy usage, increase sustainability, and invest in energy efficiency upgrades utilizing our participating contractor network and program incentives.
- Provide excellent customer service and immediate benefit by installing energy-saving products, and help customers take advantage of program offerings.
- Troubleshoot technical problems and issues and recommend solutions.
- Identify, communicate, and document health and/or safety concerns such as gas leaks, carbon monoxide, mold, and asbestos.
- Record audit data using a mobile device and provide customers with a summary report.
- Initiate and log follow-up phone calls and emails to customers and contractors.
- Act as local, on-site program and company representative to customers and retailers to encourage participation in the program and overcome barriers.
- Promote energy-efficient products to retail associates and consumers through in-store merchandising, promotions, and training.
- Verify and document product activation and log pricing data.
- Train retailer staff on technical specifications and program requirements, communicate program changes.
- Schedule promotion events and document customer and retailer interactions.
- Manage and promptly resolve customer and retailer concerns.
- Create and maintain a site visit schedule.
- Analyze and review reports, spreadsheets, and program databases for accuracy, completeness, and errors.
- Participate in regularly scheduled team meetings.
- Work autonomously and communicate the progress of tasks and projects.
- Some weekend and evening hours required.
- Perform other duties as assigned.

In this exciting career opportunity, you will have...

- High school diploma or equivalent required
- Associates Degree preferred
- Relevant industry experience preferred
- BPI Certification preferred

Visa Sponsorship Not Available at this time

Additional Job Description

Physical Demands/Requirements

- Sit, stand, or walk for extended periods of time
- Crawl, climb, balance, kneel, crouch, or reach frequently
- Use repetitive hand motion
- Lift, carry or push up to 50 pounds frequently

#### Drivers License

- Driver's license required
- Fleet vehicle provided

#### Certification

- Candidate must obtain BPI Building Analyst 1 certificate within first six months of employment

#### Residency Requirement

- Candidate must reside within their service territory

#### Office Environment

- This position is not in a typical office setting. The position will require the employee to drive to and from appointments and may require an employee to be in extreme temperatures (hot or cold) during certain times of the year.

\* Reasonable accommodations may be made for individuals with disabilities to perform the essential functions of this position.

#### Equal Opportunity Employer

As an Equal Opportunity Employer, we are committed to ensuring equal employment opportunities for all job applicants and employees. Employment decisions are based upon job-related reasons regardless of an applicant's race, color, religion, national origin, marital status, age, sex, gender identity, sexual orientation, status as a qualified individual with a disability or protected veteran, or any other protected status.

The above job description and job requirements are not intended to be all inclusive. CLEARResult retains the right to make changes or adjustment to job descriptions and/or job requirements at any time without notice.

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