Insulation Quality Assurance Technician

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Role at a glance

Title	Insulation Quality Assurance Technician
Department	Operations — Weatherization
Reports to	Director of Operations
Location	Field-based across NYC (five boroughs), Long Island, Westchester and New Jersey; Brooklyn office
Type	Full-time, hourly (non-exempt)
Pay	$35.00/hour, plus overtime at 1.5× for hours over 40/week
Required certification	BPI Building Analyst (BA) or Building Analyst Professional (BAP)

About Always On Energy

Always On Energy (AOE) is a Brooklyn-based HVAC, weatherization and home electrification contractor. We install mini-split heat pumps, insulation and water heaters for homeowners across the NYC metro area and New Jersey, through utility and state rebate programs including ConEd Clean Heat, PSEG Long Island, O&R and NYSERDA Empower+.

Role summary

The Insulation QA Technician makes sure every insulation job AOE delivers is done to BPI standards, fully documented and a good experience for the homeowner. You will start in the field alongside our insulation subcontractor crews, doing hands-on insulation and air-

sealing work while owning photo documentation, spec compliance and the customer relationship on site. As you prove out the role, it grows toward independent QA inspections and crew oversight across multiple jobs.

Responsibilities

Hands-on field work

- Work side by side with AOE's insulation subcontractor crews on attic, wall, basement and crawlspace insulation and air sealing.
- Install dense-pack cellulose, blown-in, batt and spray foam insulation, plus air sealing and baffles, as the scope requires.
- Confirm crews have the right materials, quantities and equipment before work starts.

Quality and BPI compliance

- Verify every job matches the approved workscope and BPI standards, including R-values, coverage, depth and density.
- Check air sealing, attic hatch treatment, ventilation baffles, and clearances around recessed lights, flues and chimneys.
- Run or assist with combustion safety (CAZ) and blower door testing when required by the program.
- Flag and correct defects on site before the crew leaves; escalate anything that can't be fixed same day.

Photo documentation

- Take all required before, during and after photos in CompanyCam, following AOE's photo checklist for each rebate program.
- Capture depth markers, insulation certificates, material labels and bag counts needed for rebate submission.
- Make sure photos are complete and uploaded before leaving the job so rebate submissions are never held up.

Customer experience

- Be the AOE point of contact on site: introduce the crew, walk the homeowner through the work and answer questions.
- Keep the home protected and clean; do a final walkthrough with the homeowner at job completion.

- Report customer concerns to the office the same day.

Reporting

- Complete a QA checklist and daily job report for each site.
- Track recurring quality issues by crew and help train subcontractors on AOE and BPI standards.

Required qualifications

- Active BPI Building Analyst Technician (BA-T) or Building Analyst Professional (BA-P) certification.
- Hands-on experience installing residential insulation and air sealing.
- Working knowledge of BPI standards for insulation, air sealing and combustion safety.
- Comfortable using a smartphone app (CompanyCam) for photos and job checklists.
- Valid driver's license and reliable transportation to job sites across NYC, Long Island, Westchester and NJ.
- Clear, professional communication with homeowners and crews.

Preferred qualifications

- Mandarin or Cantonese, to work directly with subcontractor crews.
- Experience with utility or NYSERDA rebate program documentation (Empower+, PSEG-LI, ConEd).
- Blower door and CAZ testing experience.
- Additional BPI certifications (e.g., Envelope Professional, Crew Leader) or OSHA 10.

Compensation and working conditions

- **Pay:** $35.00/hour, with overtime paid at 1.5× for hours worked over 40 in a week.
- **Schedule:** Full-time, typically weekdays; occasional early starts or Saturdays based on job schedule.
- **Physical requirements:** Work in attics, crawlspaces and basements in heat and cold; lift up to 50 lbs; climb ladders; wear a respirator and PPE.
- **Growth:** Path to independent QA inspector and insulation crew lead roles.

How to apply

Send your resume and a copy of your BPI certification to eli@alwaysonenergy.com with "Insulation QA Technician" in the subject line.

Always On Energy is an equal opportunity employer.