Notice

Anyone interested in becoming BPI certified as an Infiltration & Duct Leakage Professional, will need to know the scope of the certification and all requirements.

This certification scheme handbook outlines the knowledge, skills and abilities needed for individuals to be certified as an Infiltration & Duct Leakage Professional.

Information in this scheme handbook represents the policies at the date of publication for the BPI Infiltration & Duct Leakage Professional certification. Information in this scheme handbook supersedes information contained in any previous published documents.

© 2018 Building Performance Institute, Inc. All Rights Reserved.

Acknowledgements
The Building Performance Institute, Inc. would like to thank those who support the BPI national expansion and all of the dedicated professionals who have participated in the development of this document.

Disclaimer
Eligibility standards, exam content, exam standards, fees, and guidelines are subject to change. BPI will keep the most up-to-date version of this document posted at www.bpi.org. Prior to participating in any available service through BPI, check to ensure that you have based your decision to proceed on the most up-to-date information available. BPI reserves the right to modify documents prior to accepting any application.
# Table of Contents

Table of Contents .......................................................................................................................... i

1. About BPI .................................................................................................................................. 1
2. BPI Certification Schemes .......................................................................................................... 1
3. Outline of the Infiltration & Duct Leakage Certification ........................................................... 2
4. Preparing for Certification .......................................................................................................... 2
5. Practicum (Field) Evaluation (Abilities) ....................................................................................... 3
6. Functions and Tasks ..................................................................................................................... 4
7. Standards of Reference ................................................................................................................ 5
8. Examination Security ................................................................................................................... 5
9. Granting ..................................................................................................................................... 5
10. Certification Renewal .................................................................................................................. 6
11. Surveillance ................................................................................................................................. 7
12. File Review ................................................................................................................................. 7
13. Corrective / Preventative Action .................................................................................................. 7
14. Withdrawal of Certification ........................................................................................................ 7
15. Appeal Procedure ....................................................................................................................... 8
16. Complaints ................................................................................................................................. 9

Appendix A – Code of Conduct ...................................................................................................... 11
Appendix B – BPI Certification Agreement .................................................................................... 13
Appendix C – Candidates with Special Testing Accommodations .................................................. 16
Appendix D – Language Barrier Testing Accommodations ............................................................. 17
Appendix E – BPI Certification Renewal Policy .............................................................................. 18
Appendix F – Application for BPI Certification Renewal ............................................................... 21
Appendix G – Practitioners Template to Prove Experience ............................................................ 24
Appendix H – Trainers Template to Prove Experience ................................................................... 25
Appendix I – BPI Candidate Recertification Checklist ................................................................... 26

Terms and Definitions .................................................................................................................... 27
1. About BPI

Founded in 1993, the Building Performance Institute (BPI) is the nation's premier certification and standard-setting organization for home performance professionals. BPI is accredited by the American National Standards Institute, Inc. (ANSI) as a developer of American National Standards and as a certifying body for personnel credentials. BPI develops the technical standards for home energy audits and for energy efficiency, health, and safety improvements. From these standards, BPI develops rigorous written and field exams resulting in one of BPI’s 14 professional certifications. BPI understands the importance of impartiality in carrying out its certification activities, manages conflict of interest and ensures the objectivity of its certification activities.

BPI also offers 3 programs (BPI GoldStar Contractor for companies, Rating Program for raters, and BPI Product Listing for manufacturers) and one certificate (Building Science Principles). BPI Certified Professionals hold over 18,000 active certifications supported by 130 BPI Test Centers and 340 Proctors. BPI has BPI Goldstar Contractors across the country.

BPI is a 501(c)3 corporation registered in the state of New York. The corporation was incorporated on January 18, 1996 and the corporation number is 14-1789014. The objective of the corporation is to provide credentialing for individuals and corporations involved in the residential retrofit industry. BPI is headquartered in Malta, NY.

2. BPI Certification Schemes

BPI offers individual certification in a number of areas in the residential retrofit industry.

The certification schemes are developed and then reviewed on an on-going basis by scheme committees made up of subject matter experts – individuals with the credentials and experience within the industry. The scheme committee review statistics, industry changes and current certification scheme requirements on a regular basis.

Industry input on each certification scheme is encouraged. The scheme committee members will seek input from external sources including, but not limited to:

- industry associations
- professional groups
- government agencies
- consumer/owner advocacy groups

The certification outlined in this scheme handbook is for Infiltration & Duct Leakage Professionals who are involved in new home construction code compliance or retrofit of existing residential buildings. For a full listing of certifications, see the www.bpi.org website.

For individuals to become BPI IDL certified, successful completion of a practicum evaluation is required to confirm the candidate’s abilities.

To be certified by BPI, the candidate is not required by BPI to undergo any specific training, whether that would be on-site job training or classroom training. BPI does not approve any training programs. It
is up to the individual to decide what training they want to take and where to take it, as it is solely their decision.

The requirements for this certification will be reviewed every five years and modified as required by the scheme committee with input from the residential retrofit industry. Modifications to the certification scheme will be made by BPI on the basis of the non-compliance cases, feedback from industry and technical changes to materials, components, systems, building codes or other relevant items.

3. Outline of the Infiltration & Duct Leakage Certification

This certification scheme handbook outlines the knowledge, skills and abilities requirements for the Infiltration & Duct Leakage certification.

This scheme defines the scope of the Infiltration & Duct Leakage certification to include specific diagnostic testing and applied data from whole house infiltration and duct leakage testing. This certification is not intended to be a whole house diagnostic, audit or assessment and consists of three main components: whole house infiltration testing, total distribution system leakage, and distribution leakage to the outside.

This document is intended to include all of the tasks an Infiltration & Duct Leakage Professional may perform, as well as the knowledge, skills, and abilities required to do these tasks. This certification is designed for new construction code compliance.

Please note that certification is not a license to practice. All certified persons must comply with applicable federal, state and local laws and regulations governing the profession.

4. Preparing for Certification

Before you register for the examination:

- Download the latest version of the BPI IDL scheme handbook from www.bpi.org
- Read and understand all information contained in the BPI IDL scheme handbook
- Refer to the Functions and Tasks section contained in the BPI IDL scheme handbook to be sure that you understand and can perform the tasks required for this certification
- Obtain reference materials for the field exam and study well in advance of taking the examination

4.1 Special Testing Accommodations

Candidates in need of special testing accommodations, such as a language barrier, or arrangements for persons with disabilities, should submit the appropriate forms as noted in Appendix (C and D). It is highly recommended that you submit your request for accommodation at least thirty (30) days prior to your preferred exam date.

4.2 Proof of Identity

Candidates must provide valid photo identification prior to taking the exam. Please make sure that when registering for the exam, the name used is the same that is listed on the valid photo ID.
Examples of acceptable forms of photo ID are:

- driver’s license
- passport
- military identification
- employee identification card

### 4.3 Certification Fees and Scheduling

BPI certification exams are provided through BPI Test Centers. Please reach out to a local BPI Test Center for fees and scheduling details of examinations, as they will vary from Test Center to Test Center. To locate a BPI Test Center, please go to the BPI website (www.bpi.org) and select Locator from the top of the page.

### 4.4 Field Testing Environment

Field examinations conducted at a site that does not have duct work will be void. While it is the proctor’s responsibility to find a suitable test site, the candidate should also be aware of this requirement to avoid potential testing issues.

Please be aware that during the performance exam, the proctor may ask questions in relation to line items on the field examination form for clarification purposes only. Proctors should not be asking any other type of questions, and are NOT permitted to ask questions unrelated to, or above and beyond the scope of the line items on the field examination form. If a candidate feels that they were asked questions that were inappropriate, please complete the Complaint Form located at www.bpi.org.

### 5. Practicum (Field) Evaluation (Abilities)

A practical evaluation to determine the candidates’ abilities has been developed by BPI in order to ensure competency in the critical tasks defined by BPI. This will provide documented evidence that the candidates have the appropriate abilities.

The practicum evaluation exam is constructed where candidates are requested to perform a task. Their abilities are then evaluated based on a predetermined set of criteria.

The candidates will follow the outline in the functions and tasks section in this document.

The time limit for the practicum evaluation is one (1) hour and thirty (30) minutes (1 1/2) hours. This exam is an open-book exam (the only reference not permitted is assistance). Any papers used to take notes, create diagrams, or record diagnostic results (scrap paper) may not leave the testing environment. All papers must be handed to the proctor to be destroyed.

The field exam consists of the set up and preparation of the whole house depressurization device (e.g. blower door) as well as a duct pressurization test, performing total system leakage, leakage to outside and general analysis.

The passing score for the exam is 85%.
Candidates may challenge the IDL field exam up to six (6) times in a one-year period. The one-year period begins after the first unsuccessful attempt of the exam, after which time a candidate will have five (5) more attempts to successfully challenge the exam. There is a cost for each exam. BPI permits twelve (12) months to complete the certification process from the time a candidate takes the first exam.

The practicum evaluation is administered through BPI Test Centers at various locations across the United States. Please go to the BPI website (www.bpi.org) and select Locator at the top of the page to find a BPI Test Center near you.

6. Functions and Tasks

The Infiltration & Duct Leakage Certification is designed to meet a specific skill set related to the diagnostic testing of duct work and its interaction with the envelope of the house. This is NOT a whole house building science based certification.

<table>
<thead>
<tr>
<th>Setup/Preparation</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Ability to:</strong></td>
</tr>
<tr>
<td>• Set combustion appliances to pilot</td>
</tr>
<tr>
<td>• Tape or otherwise seal registers</td>
</tr>
<tr>
<td>• Set interior doors into proper position</td>
</tr>
<tr>
<td>• Properly attach duct pressurization device to return grille or air handler cabinet</td>
</tr>
<tr>
<td><strong>Knowledge of:</strong></td>
</tr>
<tr>
<td>• Benefits for documenting how the house was set up for testing</td>
</tr>
<tr>
<td>• Importance of a visual inspection prior to running diagnostics</td>
</tr>
<tr>
<td>• Importance of in-field calibration of manometer</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Total Leakage Diagnostic</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Ability to:</strong></td>
</tr>
<tr>
<td>• Properly set up and position manometer</td>
</tr>
<tr>
<td>• Pressure relieve duct zone</td>
</tr>
<tr>
<td>• Properly sample internal duct pressure</td>
</tr>
<tr>
<td>• Accurately take CFM25 measurement</td>
</tr>
<tr>
<td>• Properly set up the duct pressurization device</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Leakage to the Outdoors Diagnostic</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Ability to:</strong></td>
</tr>
<tr>
<td>• Properly set up and position manometer</td>
</tr>
<tr>
<td>• Properly configure the house for testing</td>
</tr>
<tr>
<td>• Properly sample the internal duct pressure</td>
</tr>
<tr>
<td>• Properly set up the whole house depressurization device and configure the manometer</td>
</tr>
<tr>
<td>• Correctly measure baseline pressure differential</td>
</tr>
<tr>
<td>• Adjust the whole house depressurization device and duct pressurization device for accurate measurement</td>
</tr>
<tr>
<td>• Properly set up the duct pressurization device</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Infiltration Evaluation</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Ability to:</strong></td>
</tr>
<tr>
<td>• Properly set up and configure house for infiltration evaluation</td>
</tr>
<tr>
<td>• Properly set up a whole house depressurization device (blower door)</td>
</tr>
<tr>
<td>• Properly set up and position manometer</td>
</tr>
<tr>
<td>• Correctly measure and account for baseline pressure differential</td>
</tr>
<tr>
<td>• Accurately take CFM50 measurement</td>
</tr>
<tr>
<td>• Accurately calculate ACH50 given a volume and CFM50 measurement</td>
</tr>
</tbody>
</table>
Analysis

<table>
<thead>
<tr>
<th>Ability to:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Identify leakage areas</td>
</tr>
<tr>
<td>Calculate CFM per conditioned floor area</td>
</tr>
<tr>
<td>Compare results to appropriate BPI Standard</td>
</tr>
</tbody>
</table>

7. Standards of Reference

All BPI exams are based on a mixture of industry practices, axiomatic\(^1\) concepts, and major standards of references. No singular source exists that could touch upon every aspect for what is considered testable. Conversely, there is no limit to the potential useful material found in print and online.

- ASTM E 1554-07 (leakage to outdoors test method C)

8. Examination Security

Examinations are highly confidential materials. Any attempts to willfully compromise the integrity of the examination, the examination process or the certification process shall be taken seriously; offenders may be prosecuted to the fullest extent of the law. In addition, any certification credential may be revoked immediately if a breach is proven to have been made by a certified individual.

9. Granting

In order to receive certification, the candidate must successfully complete the field examination.

9.1 Notification of Exam Results and Certification

When exam results have been processed, the candidate will be notified via email that their results are ready to view. To view exam results, the candidate must log in to their Candidate Account.

The BPI Certified Professional will be notified once BPI certification has been awarded. At that time, a temporary certificate can be downloaded and printed from their Candidate Account. BPI will mail the Certified Professional a certification packet containing a printed certificate, a photo identification card, and patches. Certified Professionals should allow up to thirty (30) days after certification for their packet to arrive by mail.

The certificate will expire three (3) years from the date of initial certification.

The photo identification certification card contains, but is not limited to:

- name of the certified professional
- BPI ID number
- BPI's name and logo
- reference to a certification scheme (name of certification)
- date when certification expires

---

\(^1\) An axiomatic concept is something implicit that requires no proof or explanation (e.g. – the sum of 2 and 2 is 4, or gravity states that if you drop something, it will fall to a lower level).
9.2 Time Limits for Completing Certification

BPI permits twelve (12) months to complete the certification process from the time a candidate takes the first exam. Candidates may challenge the IDL field exam up to six (6) times in a one-year period. The one-year period begins after the first unsuccessful attempt of the exam, after which time a candidate will have five (5) more attempts to successfully challenge the exam.

Candidates that do not successfully complete the IDL field exam and achieve certification within the one-year period, must wait for the one-year anniversary of the first unsuccessful attempt to challenge the exam again.

9.3 Confidentiality of Information

BPI and BPI Test Centers shall adhere to all policies and procedures regarding candidate confidentiality and shall not release any information regarding any candidate or certified professional without obtaining prior written permission. BPI provides confidentiality clauses as part of the application. Theses disclosure clauses are intended to assist BPI and the BPI Test Center to protect your information.

10. Certification Renewal

The BPI certified Infiltration & Duct Leakage Professional will be required to renew their certification every three (3) years. The certification renewal requirements for BPI certified IDL Professionals must be completed prior to the current certification expiration date. The certified professional will receive an email notification at 120, 90, 60 and 30 days reminding them of their certification expiration. Certified professionals will be allowed to start the certification renewal process six (6) months prior to expiration. If certification renewal is completed more than six (6) months in advance, the expiration date will change to the date of renewal (either the date of the exam, OR the date the certification renewal application was approved).

Certification renewal for the Infiltration & Duct Leakage certification may be accomplished by one of the following methods:

- Successfully challenge the IDL filed exam prior to the expiration date, OR
- Complete and submit the application for certification renewal with applicable fees

BPI’s certification renewal policy recognizes the work experience of BPI Certified Professionals. This policy eliminates field exam requirements in certain circumstances according to verified work experience. This policy will benefit those Certified Professionals who maintain continuous certification and remain active in-home performance roles. Please refer to the BPI Certification Renewal Policy (Appendix E) for further details.

As part of the certification renewal process, BPI will review the Certified Professional’s file for any open complaints.

The certification renewal requirements for Certified Professionals must be completed prior to certification renewal. Should there be any open complaints at the time of expiration, BPI will not award certification renewal.
The certification of the individual shall be withdrawn or revoked due to the Certified Person’s negligent refusal to follow the certification scheme requirements.

*Any attempt at recertification that is unsuccessful will end the current certification. (e.g. if an attempt at the IDL field exam for recertification is unsuccessful, that will end the current IDL certification immediately.)*

11. **Surveillance**

Surveillance of the certified professional is established to ensure compliance to the policies and procedures for which the certification was granted. The certification of the individual may be withdrawn or revoked due to the certified professional’s negligent refusal to follow the certification scheme requirements or failure to take appropriate corrective action as required by BPI.

12. **File Review**

The Certification Department will conduct a file review of certified professionals that have complaints filed against them. The review of the certified professional’s file activities includes confirmation that any complaints against the certified professional have been resolved.

13. **Corrective / Preventative Action**

The corrective / preventative action shall include one of the following and is determined on a case by case basis at the discretion of BPI:

**Level One:** A corrective action will be given when the infraction is considered minor in nature. A written warning shall be sent to the certified professional about the nature of the infraction along with the required corrective action. The written warning will become part of the certified professional’s record.

**Level Two:** A corrective action will be given when the infraction is considered major in nature and requires proof. A written warning is sent to the certified professional about the infraction. The certified professional is required to submit proof, in writing, that the infraction has been corrected. The written warning and response will become part of the certified professional’s record.

14. **Withdrawal of Certification**

Should the BPI certified IDL Professional not maintain certification by not being able to fulfill the obligation of the certification due to illness, disability, change of profession, etc., the certification will be withdrawn at the request of the certified professional. BPI must be notified immediately if a certified professional may not be able to, or is no longer able to, fulfill the requirements of the certification.

BPI reserves the right, on a case by case basis, to withdraw a person’s BPI Certification(s) at its discretion. Reasons for withdrawal of a BPI Certification include, but are not limited to:

- Failure to meet certification renewal criteria as outlined in Section 10
- Failure to take steps to submit the requested information of a corrective action as outlined in Section 13
• Failure to follow the BPI IDL Professional Code of Ethics and/or Code of Conduct
• Failure to follow BPI Standards that align with the certification’s JTA’s, when applicable

In the event the BPI IDL certification is withdrawn; the BPI Manager of Client Relations will review the certified professional’s record and send confirmation of the withdrawal within thirty (30) days and provide a written statement in regard to steps that must be taken if the candidate requests the certification be reinstated.

Use of the BPI logo or brand and representation of being BPI certified must cease immediately if a certification is withdrawn, revoked, or expired.

15. Appeal Procedure

Individuals who wish to file an appeal of a decision on certification, against the results of an IDL exam, or regarding the suspension of the IDL certification, must do so in writing.

Appeal Process for Exam Review

To contest the results of an IDL exam, the candidate must follow the procedures, below:

1. A request for review must be made within thirty (30) days from the date of the exam. The request for review may be made in the following manner:
   a. Submit the Exam Grade Appeal Form via the BPI website:
      Go to www.bpi.org and hover over About Us at the top of the page, select Contact Us. Enter your information and choose Exam Grade Appeal from the Category dropdown box.
   b. Send a letter via registered mail to:
      Building Performance Institute, Inc.
      Attn: Appeals
      107 Hermes Road, Suite 210
      Malta, NY 12020
   c. Send an email to Complaints@bpi.org

2. The request for review must specifically state the reasons why the candidate believes the initial decision should be modified or overturned and provide information on the issue; or include a specific reference where required procedures were not followed.

3. The review will be carried out by the Quality Assurance (QA) Department. Review results will be forwarded to the Director, who will provide the decision to the candidate, via email, within thirty (30) days of receiving the request for appeal.

Appeal Process for Suspension of Certification

For a review of suspension or withdrawal of certification, the certified professional must follow the procedures, below:

1. A request for review must be made within thirty (30) days from the date of the suspension or
withdrawal of certification. The request for review may be made in the following manner:

a. Submit the Complaint Form via the BPI website:
   Go to www.bpi.org and hover over About Us at the top of the page, select Contact Us. Enter your information and choose Complaint Form from the Category dropdown box.

b. Send a letter via registered mail to:
   Building Performance Institute, Inc.
   Attn: Appeals
   107 Hermes Road, Suite 210
   Malta, NY 12020

c. Send an email to Complaints@bpi.org

2. The request for review must specifically state the reasons why the certified professional believes the initial decision should be modified or overturned and provide new information on the issue; or include a specific reference where required procedures were not followed.

3. The review will be carried out by the Quality Assurance (QA) Department. Review results will be forwarded to the Director, who will provide the decision to the candidate, via email, within thirty (30) days of receiving the request for appeal.

16. Complaints

BPI recognizes that there are two main types of complaints that may be brought to its attention:

- Complaints regarding BPI and/or its related vendor organizations (administrative, testing, test center, proctor, etc.)
- Complaints regarding BPI Certified Professionals

Complaints Process

To file a complaint, the individual must follow the procedures, below:

1. A complaint must be made within thirty (30) days from the date that the situation occurred. The request for review may be made in the following manner:

   a. Submit the Complaint Form via the BPI website:
      Go to www.bpi.org and hover over About Us at the top of the page, select Contact Us. Enter your information and choose Complaint Form from the Category dropdown box.

   b. Send a letter via registered mail to:
      Building Performance Institute, Inc.
      Attn: Complaints
      107 Hermes Road, Suite 210
      Malta, NY 12020

   c. Send an email to Complaints@bpi.org
2. The request for review must provide specific details for the complaint and any type of documented information that pertains to the situation.

3. The review will be carried out on a case by case basis by the Quality Assurance (QA) Department. Review results will be forwarded to the Director, who will provide the decision to the complainant, via email, within thirty to forty (30 – 40) days of receiving the complaint.
Appendix A – Code of Conduct

1. Code of Conduct

Certification may be denied, suspended, or revoked, if an individual is not in compliance with this Code of Conduct. Grounds for disciplinary action include (but are not limited to):

1. An irregular event in connection with an examination, including (but not limited to) copying examination materials, causing a disruption in the testing area, and failure to abide by reasonable test administration rules;

2. Taking the exam for any purpose other than that of becoming certified in the technical area referenced in the title of the exam;

3. Disclosing, publishing, reproducing, summarizing, paraphrasing, or transmitting any portion of the exam in any form or by any means, verbal, written, electronic or mechanical, without the prior expressed written permission;

4. Providing fraudulent or misleading information;

5. Failure to pay fees when due;

6. Unauthorized possession or misuse of certifications;

7. Misrepresentation of certification status;

8. Failure to provide requested information in a timely manner;

9. Impairment of professional performance because of habitual use of alcohol, drugs, or other substance, or any physical or mental condition;

10. Gross or repeated negligence or malpractice in professional work;

11. Failure to maintain a current professional credential as required by the jurisdiction in which the individual practices (this may include a license, certificate, or registration);

12. The conviction of, plea of guilty to, or plea to a felony or misdemeanor related to public safety or the building industry;

13. Disciplinary action by a licensing board related to a building industry; and

14. Other failure to maintain continuous compliance with the certification standards, policies, and procedures related to your certification.

2. Disciplinary Actions

The following disciplinary actions may be taken as a result of non-compliance with this Code of Conduct:

- Denial or suspension of eligibility;
- Denial of certification;
• Revocation of certification;
• Non-renewal of certification;
• Suspension of certification;
• Reprimand; or
• Other corrective action.
Appendix B – BPI Certification Agreement

BPI Certification Agreement

Infiltration & Duct Leakage Professional applicants will be required to accept BPI's Candidate Certification Agreement before beginning your exam. Make sure to read and be familiar with this agreement before you take your exam.

BY SIGNING YOU ARE AGREEING TO THE TERMS AND CONDITIONS OF THIS CANDIDATE CERTIFICATION AGREEMENT. CANDIDATE OR CERTIFIED INDIVIDUAL MAY TAKE THE EXAM ONLY IF CANDIDATE OR CERTIFIED INDIVIDUAL AGREES TO THE TERMS AND CONDITIONS OF THIS AGREEMENT. IF CANDIDATE OR CERTIFIED INDIVIDUAL DOES NOT AGREE TO THE TERMS AND CONDITIONS, CANDIDATE OR CERTIFIED INDIVIDUAL SHALL SELECT "NO, I DO NOT AGREE" BELOW AND WILL NOT BE ALLOWED TO TAKE THE EXAM.

BPI and Candidate or certified individual hereby agree that the terms and conditions of the Agreement shall govern Candidate or certified individual's participation in BPI’s Certification Exam and BPI’s Certification.

1. CERTIFICATION
   a. The Candidate or certified individual must:
      • meet the prerequisites
      • pay the applicable exam fees;
      • accept the terms and conditions of this Agreement before completing the Exam;
      • pass the exam(s)
      • keep contact information up to date
   b. Modification to Certification Requirements. BPI's Director level staff may expand or reduce the title or scope of the desired certification or withdraw the certification.
   c. Termination. Candidate or certified individual may terminate this Agreement at any time upon written notice to BPI. The Certification or certified individual is valid for a period of three (3) years after the date of passing the last qualifying exam. If the candidate or certified individual chooses to terminate this agreement prior to the expiration date of their certification, the certification, including all related material, must be surrendered and will be void. Upon termination of this Agreement and after the expiration of the Certification, all rights related to the Candidate's Certification, including all rights to use the Certification and the Logo, will immediately terminate.

2. COMPLIANCE WITH TESTING REGULATIONS
   Candidate or certified individual agrees to comply with all testing regulations required by BPI and/or its Test Centers and testing centers.
   d. No Cheating. Candidate or certified individual agrees that all answers submitted in completing the Exam and are entirely their own. Candidate or certified individual will neither: (i) provide nor accept improper assistance; nor (ii) use unauthorized materials in attempting to satisfy Certification Requirements.
   e. No Misconduct. Candidate or certified individual agrees not to (i) falsify his or her identity or impersonate another individual; (ii) forge the Certification, Exam score reports, identification cards or any other Exam records; (iii) engage in fraudulent conduct or misrepresent him or herself as Certified when he or she has not successfully met the applicable Certification Requirements; (iv) misuse or disclose username and/or password or any other Certification identities; and/or (v) engage in any other misconduct that could be considered by BPI, in its sole discretion, as compromising the integrity, security or confidentiality of the Exam or the Certification.
   f. No Disclosure. Candidate or certified individual understands and agrees that the Exam is BPI's confidential and proprietary information. Candidate or certified individual agrees to maintain the confidentiality of the Exam and not disclose, whether verbally, in writing or in any media, the contents of the Exam or any part of the Certification. Further, Candidate or certified individual agrees not to request any other individual to disclose the Exam or any part thereof to the Candidate or certified individual.
g. No Misuse of the Exam. Candidate or certified individual agrees not to copy, publish, offer to sell, sell, publicly perform or display, distribute in any way or otherwise transfer, modify, make derivative works thereof, reverse engineer, decompile, disassemble or translate the Exam or part thereof.

3. BPI ACTION FOR NON-COMPLIANCE

h. Candidate or certified individual understands and agrees that, if for any reason and at its sole discretion, BPI believes the Candidate or certified individual violated the terms of this agreement or the criteria against which the competence of a person is evaluated in accordance with the scheme of the certification. BPI has the right to deny Candidate or certified individual any further participation in the Exam, cancel a passed Exam result, remove the Candidate or certified individual’s certified status and any other rights previously conferred on the Candidate by BPI, and to permanently bar Candidate or certified individual from any further participation in BPI’s Certification.

4. WITHDRAWAL OF CERTIFICATION

i. Should the certified individual not maintain or not continue to prove their competence for this certification to the satisfaction of BPI, the certification will be withdrawn. In the event the certification is withdrawn, the BPI certification operations manager will review the certified individual’s record and provide a written statement in regards to steps that will be taken in order for the certification to be reinstated.

Reasons for withdrawal of an individual’s certification by BPI include, but are not limited to:

- Failure of the multiple choice test instrument.
- Failure of field evaluation.
- Verification of a complaint by building owner or the owner’s representative for failure to meet installation requirements and then not correcting the deficiency.
- Failure to take steps to correct improper practices.

j. If the certified individual may not be able or is no longer able to fulfill the requirements of the certification the certified individual must notify BPI immediately and surrender all certification documents, such as BPI ID Card and BPI Certificate to BPI, and cease using any logo or marketing materials.

5. REPRESENTATIONS AND WARRANTIES

k. By the Candidate or certified individual. Candidate or certified individual represents and warrants that:

(i) Candidate or certified individual will refrain from any conduct that may harm the goodwill and reputation of BPI or its products and (ii) Candidate or certified individual shall not make any representation, warranty or promise on behalf of or binding upon BPI and (iii) Candidate or certified individual shall not make claims regarding certification outside of the intended scope of the appropriate certification.

l. Candidate or certified individual agrees to not use the certificate in a manner that is misleading or unwarranted.

6. INDEMNIFICATION

m. Candidate or certified individual agrees to indemnify, defend and hold BPI harmless against any losses, liabilities, damages, claims and expenses (including attorneys’ fees and court costs) arising out of any claims or suits, whatever their nature and however arising, in whole or in part, which may be brought or made against BPI, or its Test Centers, officers, employees or assigns, in connection with: (i) any personal injury, property damage or other claims which are caused, directly or indirectly by any negligent act, omission, illegal or willful misconduct by the Candidate or certified individual, (ii) Candidate or certified individual’s use or misuse of the Certification and/or the Logo; (iv) Candidate or certified individual’s use or misuse of BPI’s confidential information; and/or (v) Candidate or certified individual’s breach of any obligations or warranties under this Agreement.

7. LIMITATION OF LIABILITY

n. Damages. BPI shall not be liable for any indirect, incidental, special, punitive, or consequential damages or any loss of profits, revenue, or data. BPI’s liability for direct damages, whether in contract, tort or otherwise, shall be limited to the fees paid to BPI under this Agreement.

8. CONFIDENTIALITY UNDERTAKING

o. By signing this Agreement, Candidate or certified individual agrees to all terms and conditions herein p. Candidate agrees (i) to hold Confidential Information in confidence and take all reasonable precautions to protect it, (ii) not to, directly or indirectly, use Confidential Information at any time during the certification procedure, the performance of the Exam and thereafter, and (iii) not to, directly or indirectly, disclose, publish, reproduce or transmit any Confidential Information completely or in part to any third party, in any form, including but not limited to verbal, written, electronic or any other means for any purpose without the prior express written permission of BPI.
q. BPI retains all rights, title and interest in and to all information, content and data contained in the Exam and all copyrights, patent rights, trademark rights and other proprietary rights thereto provided by BPI under the certification procedure and Exam.

Upon any breach by the Candidate or certified individual of the confidentiality undertaking in the Candidate Certification Agreement, BPI may automatically and without notice withdraw Candidate’s Certification. Further, BPI is entitled to pursuing any other available remedy for unauthorized disclosure or for breach of the confidentiality undertaking in said Agreement.
Appendix C – Candidates with Special Testing Accommodations

The Americans with Disabilities (ADA) Act provides comprehensive civil rights protection for qualified individuals with disabilities. An individual with a disability is a person who: (1) has a physical impairment or a mental impairment that substantially limits a major life activity, (2) has a record of such impairment, or (3) is regarded as having such an impairment.

The ADA does not specifically name all of the impairments that are covered. If you have a disability, you have the right to inquire and receive information about testing accommodations.

“Testing Accommodation” means an adjustment to or modification of the standard testing conditions that eases the impact of the applicant’s disability on the examination process without altering the nature of the exam.

As an applicant claiming a disability that requires testing accommodations, the applicant must properly complete the Special Testing Accommodation form. The burden of proof is on the applicant to establish the existence of a disability protected the Americans with Disabilities Act, as well as to establish the need for testing accommodations. Each application is evaluated on a case by case basis.

Qualified individuals with disabilities are required to request accommodations every time they plan to take the examination. It is in the candidate’s best interests to provide recent and appropriate documentation, which clearly defines the extent and impact of the impairment(s) upon current levels of academic and physical functioning.

- Request for accommodations and appropriate supporting documentation, which when completed, should provide evidence of a substantial limitation to physical or academic functioning.
- Clinical evaluations and examinations of the candidate that have resulted in a diagnosis of a physical or mental impairment must have been performed by a licensed/certified or otherwise qualified professional with credentials appropriate to diagnose a candidate’s disability consistent with the provisions of the ADA. Details about the professional’s area of specialization and professional credentials must be provided.
- Documentation must be submitted on official letterhead from a licensed or qualified professional who examined the candidate and diagnosed a physical or mental impairment. Depending on the disability and written evaluation, documentation may include a letter from a physician or a detailed report.
- Document must be no more than 3 years old.
- Documentation for all disabilities should describe the extent of the disability and recommended accommodations.

A diagnosis of Attention Deficit Disorder (ADD) or Attention Deficit Hyperactivity Disorder (ADHD) must be supported by a current (administered within the past three years) comprehensive evaluation and relevant neuropsychological or psychoeducational assessment batteries. The report must include documented information that the patient meets criteria for long standing history, impairment, and pervasiveness. The report must include specific diagnosis of ADHD based on the DSM-IV diagnostic criteria.

- Candidate Application for Special Testing Accommodations, or go to www.bpi.org
- Provider Application for Special Testing Accommodations, or go to www.bpi.org
- Clinical evaluation on official letterhead (letter or detailed report)

Please submit the forms at least two (2) weeks prior to your scheduled exam.

Once the forms have been reviewed the applicant will receive notification of approval or denial from BPI. If approved, you must bring the approval notice with you to the BPI test center.
Appendix D – Language Barrier Testing Accommodations

Language Barrier Testing Accommodations

If you have difficulty in comprehending the language of the exam, you have the right to inquire in advance of testing whether any accommodations may be available to you. BPI shall allow the candidate, at his or her expense, to have an interpreter present at either a written or practical exam, provided that the interpreter is a bona fide interpreter that is engaged in that profession and that is pre-approved by BPI.

BPI Standard Testing Accommodations for candidates with a language barrier.

Online Examinations:
Exam times will be doubled.

Field Examinations:
Exam times will be doubled.

- [Candidate Application for Language Barrier Testing Accommodations](https://www.bpi.org), or go to [www.bpi.org](http://www.bpi.org)

Please submit the form at least two (2) weeks prior to your scheduled exam.

Once the form has been reviewed, the applicant will receive notification of approval or denial from BPI. If approved, you must bring the approval notice with you to the BPI test center.
Appendix E – BPI Certification Renewal Policy

Introduction

BPI's certification renewal policy recognizes the work experience of BPI certified professionals. The policy reduces or eliminates exam requirements in certain circumstances according to verified work experience and amount of continuing education obtained. This policy benefits and applies only to certified professionals who maintain continuous certification and remain active in home performance roles. By completing the Application for BPI Certification Renewal (Appendix F), you are attempting to bypass the field exam portion required for certification. If you elect to take the field exam portion, there is no need to complete this application.

Certified professionals may elect to take the IDL field exam to earn certification renewal, OR, may elect to attempt to bypass the IDL field exam in accordance to the requirements set forth in this policy.

Certified professionals NOT eligible for this certification renewal policy:

A certified professional must start as a new candidate by taking the IDL field examination if they fall into either scenario as described below.

Scenarios:

- If the certification expiration date has passed; or certification is no longer valid
- Any unsuccessful exam attempt toward renewal will end the current certification on the date of that exam; regardless of when the expiration date would have been

Certification Renewal Window

The BPI IDL Certification is valid for three (3) years. Certified BPI Infiltration & Duct Leakage Professionals may start the renewal process up to six (6) months prior to their certification expiring.

(Please note: Certified professionals who renew their certification more than six (6) months prior to their expiration date will have their new certification begin immediately upon renewal. [e.g. If your certification expiration date is 6/1/2017, and you elected to renew on 10/1/2016 (more than six (6) months prior), your new expiration date would be 10/1/2016])

If the BPI certified Infiltration & Duct Leakage Professional is renewing more than one certification, there is an option to align the certification expiration dates so that they will all be the same going forward. The new expiration date will align with whichever certification is expiring first. Certified professionals who opt to align their dates may initially lose time on those certifications that are aligned.

Applications will not be processed unless all information has been completed. Please submit the completed application, requirements, and payment directly to BPI at least thirty (30) days prior to the certification expiration date. Dependent upon volume, application processing may take up to four to six (4 – 6) weeks.
Upon approval of the Application for BPI Certification Renewal (Appendix F), certified BPI Infiltration & Duct Leakage professionals will receive an email notification from BPI confirming certification renewal and can then expect a certification packet in the mail within thirty (30) days of that notice.

Renewal Requirements

Practitioners

Certified professionals renewing their certification for the first or second time

- Practitioners must have proof of experience*: minimum of 1,000 hours of relevant experience within the past three (3) years related to the IDL certification to bypass the field exam

  Qualifying Field Experience:
  Infiltration & Duct Leakage: diagnostic measurement(s), infiltration and duct leakage testing, interpretation of testing results, oversight, QA

*Acceptable Proof (see Appendix G)

Trainers

Individuals whose primary function involves training with content relevant to the house-as-a-system

- Provide proof* of one-hundred (100) hours of training with content relevant to house-as-a-system over three (3) years

*Acceptable Proof (see Appendix H)

Practitioners 9+ years certified

Certified BPI Infiltration & Duct Leakage professionals renewing their certification for the third time on a consecutive basis or anytime thereafter (minimum time certified: 9 consecutive years)

- No field exam required; however, certified BPI IDL professional must complete and submit the Application for BPI Certification Renewal (Appendix F) and pay associated fees

Certification Renewal Fees

Regardless of the outcome, certification renewal fees will not be refunded. Payment of renewal fees as outlined below, are due at the time of application submission. Any application submission is an attempt at renewal and renewal fees are non-refundable.

Fees listed in the chart on the next page apply to one (1) certified professional. There is no group rate.
*Note: Fees listed in the chart on the below include scenarios where a BPI certified Infiltration & Duct Leakage professional may be renewing more than one (1) certification at the same time. (Ex. Building Analyst and IDL; in this case, please refer to the specific requirements in the Core Certification Scheme Handbook for further details on how to renew each certification.)

<table>
<thead>
<tr>
<th>Certification Level</th>
<th>Application Renewal Fee (paid to BPI)</th>
<th>Application Renewal Fee (paid to BPI), PLUS online exam fee(s) paid to Test Center at exam scheduling</th>
<th>NO Application Renewal Fee Field exam fee(s) paid to Test Center at exam scheduling</th>
<th>NO Application Renewal Fee Online and field exam fee(s) are paid to Test Center at exam scheduling</th>
</tr>
</thead>
<tbody>
<tr>
<td>One Certification</td>
<td>$300</td>
<td>$300 (plus online exam fee)</td>
<td>field exam fee only</td>
<td>online and field exam fees only</td>
</tr>
<tr>
<td>Two Certifications</td>
<td>$400</td>
<td>$400 (plus online exam fee)</td>
<td>field exam fee only</td>
<td>online and field exam fees only</td>
</tr>
<tr>
<td>Three or more Certifications</td>
<td>$500</td>
<td>$500 (plus online exam fee)</td>
<td>field exam fee only</td>
<td>online and field exam fees only</td>
</tr>
<tr>
<td>*No online or field exams needed</td>
<td>*Online exam needed</td>
<td>*Field exam needed</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*Note: If renewing more than one (1) certification, all designations requested must be submitted at the same time on the same application to obtain pricing listed.

**BPI Proctors should consult the Certification Renewal for Proctors Policies and Procedures document in their Proctor Account for the certification renewal application and schedule of applicable fees.**

**Quality Assurance**

BPI will perform Quality Assurance (QA) to ensure that the information provided on and with this Application for BPI Certification Renewal (Appendix F) is true and accurate. If it is found that any information provided has been falsified, BPI reserves the right to suspend or revoke any or all of a certified professional’s active certifications.

**Contact Information**

Any questions regarding certification renewal may be submitted via email to Recertification@bpi.org or by calling (877) 274-1274 ext 292.
Appendix F – Application for BPI Certification Renewal

Your application will not be considered unless all information is completed, signed, proof of experience is attached and dated. Please read the applicable Certification Scheme Handbook to see if you are eligible before applying. *Note: Proctors please login to your Proctor Account to view the Certification Renewal Requirements.

<table>
<thead>
<tr>
<th>Candidate Information (all information in this section is required)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name:</td>
</tr>
<tr>
<td>Address:</td>
</tr>
<tr>
<td>City:</td>
</tr>
<tr>
<td>Phone:</td>
</tr>
<tr>
<td>Email:</td>
</tr>
</tbody>
</table>

**Employer Information (“If self-employed, this section still needs to be completed.”)**

<table>
<thead>
<tr>
<th>Business Name:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Business Address:</td>
</tr>
<tr>
<td>City:</td>
</tr>
<tr>
<td>Phone:</td>
</tr>
<tr>
<td>Email:</td>
</tr>
</tbody>
</table>

**Please indicate which certification designation(s) this application covers**

<table>
<thead>
<tr>
<th>Professional Certification(s)</th>
<th>Expiration Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Building Analyst</td>
<td></td>
</tr>
<tr>
<td>Envelope</td>
<td></td>
</tr>
<tr>
<td>Heating</td>
<td></td>
</tr>
<tr>
<td>A/C of Heat Pump</td>
<td></td>
</tr>
<tr>
<td>Manufactured Housing</td>
<td></td>
</tr>
<tr>
<td>Multifamily Building Analyst</td>
<td></td>
</tr>
<tr>
<td>Multifamily Building Operator</td>
<td></td>
</tr>
<tr>
<td>Air Leakage Control Installer (ALC)</td>
<td></td>
</tr>
<tr>
<td>Infiltration &amp; Duct Leakage (IDL)</td>
<td></td>
</tr>
</tbody>
</table>

Certain information may be released to (please indicate each item applicable below):

**Authorization To Release Information**

<table>
<thead>
<tr>
<th>Indicate Name of Each</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>Employer on Application:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Test Center:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Program Implementer:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Training Provider:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>*Consumer Public:</td>
<td>N/A</td>
<td>✓</td>
</tr>
</tbody>
</table>

*Authorized with Certification (as detailed on the next page)
By earning a BPI credential, I consent to give BPI permission to respond to consumer public queries about my certification status and make available, via a search tool on www.bpi.org, certain information including: Full Name, City/State of Employment, Certification Number, Expiration Dates, and Designations earned. By completing the additional Authorization sections above, I authorize the Building Performance Institute, Inc. to release certain additional information only to those specifically indicated above (not including the consumer public): Pass/Fail Results, Notices of Certification Renewal, and Accumulated Continuing Education Units.

☐ OPT OUT: Certified Professionals will have their company name, city, state, telephone number, and email address listed on the BPI website unless this box is checked. If you do not complete the Employer Information section on the front page of this application, your listing will not appear.

I understand that BPI may, at its discretion, post or remove the consumer public information on www.bpi.org. BPI is not authorized to post or disseminate any other information beyond that stated, such as employer, home address, or telephone number.

The consumer public authorization shall remain in effect as long as BPI maintains records about certification. The special authorization shall remain in effect until BPI receives and acknowledges written notification withdrawing the authorization. The special authorization is completely voluntary and may be withdrawn. BPI does not condition award of your certification on receiving this special authorization. However, some programs may require release of this information in order to process or receive incentives, or for participation in their programs. This is not a BPI requirement.

Credential holders who change their address or employment are responsible for notifying BPI of these changes and verifying the changes have been updated after notice. BPI reserves the right to suspend an individual’s certification credential when the holder does not notify BPI of changes.

The proctor for your online exam may be subject to a Quality Assurance visit by either a BPI staff member onsite or a video recorded exam session to ensure BPI policies and ANSI/ISO requirements are met and testing remains equitable. This evaluation is of the proctor, not the test taker, and will not interfere with your exam. BPI conducts these visits to the benefit of both the test taker and the proctor.

Consent to Use Name and Likeness in Videotapes for Proctor Training Purposes

I grant the Building Performance Institute, Inc. ("BPI"), its agents and representatives permission to videotape me, audio record my conversations, and take photographs of me in connection with BPI written and field testing (the “Content”).

For proctor training, I grant BPI, its agents, representatives, transferees, assigns and licensees a royalty-free, non-exclusive, perpetual, worldwide right to use, copy, display, exhibit, publish, distribute, reproduce, adapt, modify, edit, create derivative works, re-use, re-publish, re-distribute or otherwise make any use of the Content and my first name for any lawful purpose, including but not limited to use as a training material, advertising, marketing, and promotional materials, and in any manner, form, format or media now known or later developed, including but not limited to, the Internet, television, radio, print media, phone-based services and digital-based services.

I understand and agree that I will not be paid for any use of my first name, the Content, or for any of the rights granted in this document.

I waive any right to inspect or approve the use of the Content or the use of my first name now or at any time in the future.

I acknowledge that BPI may, in its sole discretion, choose to not use, or discontinue its use of, the Content or my first name now or at any time in the future.

I am eighteen (18) years of age or older. I am not subject to any restrictions, contractual or otherwise, that would prohibit me from signing this document or preclude BPI from exercising the rights and privileges I have granted to them.
Payments – Certification Renewal Fees are NON-REFUNDABLE

Save a copy of the application prior to selecting a “Buy Now” button, if paying via PayPal.

Fees listed below pertain to one (1) certified professional. There is no group rate.

Please select one method below:

1. **PayPal** **please ensure your BPI ID # is entered in PayPal under the Shipping Address section on the pay now screen**

<table>
<thead>
<tr>
<th>Certification Renewal Fees <em>NON-REFUNDABLE</em></th>
<th>PayPal Receipt No: (16-digits)</th>
</tr>
</thead>
<tbody>
<tr>
<td>One Certification</td>
<td>$300.00</td>
</tr>
<tr>
<td>Two Certifications</td>
<td>$400.00</td>
</tr>
<tr>
<td>Three or more Certifications</td>
<td>$500.00</td>
</tr>
</tbody>
</table>

2. **Credit Card for BPI Processing**

Card Type: Card Number:
Expiration Date: CVV (3 digit # on back):
Card Holder Name:
Billing Address:
City: State: Zip:
Amount:
Email: Phone:
Notes:

3. **Check**

Check #: Amount: Date Check was mailed:

Send Check along with this application to the address listed below.

I certify that all information in this application and the accompanying documentation is true and correct. Further, I have read and understand the Consent to Use Name and Likeness in Videotapes for Proctor Training Purposes. I agree and acknowledge that a facsimile, photocopied or electronically scanned copy of my signature on this document will have the same force and effect as an original signature.

By signing this document, I agree that I have read and understand the Certification Renewal Policies and Procedures that is located at www.bpi.org.

Certified Professional
Signature ___________________________ Date ____________

Please Submit this Request with all supporting documentation required by mail, fax, or email

Mail to: Building Performance Institute, Inc.
         107 Hermes Road, Suite 210
         Malta, NY 12020

Fax to: (518) 899-1622 or toll free (866) 777-1274

Email to: recertification@bpi.org
Appendix G – Practitioners Template to Prove Experience

** This letter is not valid unless presented on company letterhead **

Date: 

Practitioners

This letter is to verify that ___________________________ has completed _______ hours of relevant experience within the past three (3) years related to the designation(s) being renewed.

By signing this document, you are attesting that the information provided on this form is true and accurate to the best of your knowledge and the stated applicant’s participation in the task(s) or job functions as described above are true and correct.

Supervisor
Name: 

Supervisor
Title: 

Supervisor
Signature: ___________________________ Date: ____________

This letter is not valid unless presented on company letterhead.
Appendix H – Trainers Template to Prove Experience

** This letter is not valid unless presented on company letterhead **

Date:

Trainers

This letter is to verify that ___________________________ has delivered a minimum of 100 hours of training with content relevant to house-as-a-system within the past three (3) years.

By signing this document, you are attesting that the information provided on this form is true and accurate to the best of your knowledge and the stated applicant’s participation in the task(s) or job functions as described above are true and correct.

Supervisor
Name: ________________________________________

Supervisor
Title: ________________________________________

Supervisor
Signature: _____________________________________ Date: ____________________
# Appendix I – BPI Candidate Recertification Checklist

## PRACTITIONER CHECKLIST: (refer to page 18 of the IDL Scheme Handbook)

- Application completed, signed, dated and submitted to BPI prior to expiration date(s).
- Certification(s) being renewed are active.
- If attempting to bypass the field exam, proof of a minimum of 1000 hours of relevant experience within the past three years has been submitted with application (letter).
- Payment submitted (PayPal, Credit Card or Check)

## TRAINER CHECKLIST: (refer to page 18 of the IDL Scheme Handbook)

- Application completed, signed, dated and submitted to BPI prior to expiration date(s).
- Certification(s) being renewed are active.
- If attempting to bypass the field exam, proof of a minimum of 100 hours of training relevant to the house-as-a-system has been submitted with application (letter)
- Payment submitted (PayPal, Credit Card or Check)

## PRACTITIONER 9+ YEARS CERTIFIED CHECKLIST: (refer to page 18 of the IDL Scheme Handbook)

- Application completed, signed, dated and submitted to BPI prior to expiration date(s).
- Certification(s) being renewed are active.
- Payment submitted (PayPal, Credit Card or Check)
Terms and Definitions

**Appeal** – Request by applicant, candidate or certified person for reconsideration of any adverse decision made by the certification body related to her/his desired certification status.

**Candidate** – Applicant who has fulfilled specified prerequisites, allowing his/her participation in the certification process.

**Certified Individual** – An individual who successfully passes the BPI written and field exam requirements for certification.

**Certification Process** – All activities by which a certification body establishes that a person fulfills specified competence requirements, including application, evaluation, decision on certification, surveillance and recertification, use of certificates and logos/marks.

**Certification Scheme** – Specific certification requirements related to specified categories of persons to which the same particular standards and rules, and the same procedures apply.

**Certification System** – Set of procedures and resources for carrying out the certification process as per a certification scheme, leading to the issue of a certificate of competence, including maintenance.

**Competence** – Demonstrated ability to apply knowledge and/or skills and, where relevant, demonstrated personal attributes, as defined in the certification scheme.

**Complaint** – Conformity assessment request, other than an appeal, by any organization or individual to a certification body, for corrective action relating to the activities of that body or to those of any of its customers.

**Evaluation** – Process that assesses a person’s fulfillment of the requirements of the scheme, leading to a decision on certification.

**Examination** – Mechanism that is part of the evaluation, which measures a candidate's competence by one or more means such as written, oral, practical and observational.

**Qualification** – Demonstration of personal attributes, education, training and/or work experience.

**Proctor** – Person with relevant technical and personal qualifications, competent to conduct and/or score an exam; an individual approved to administer BPI certification exams.

**Recertification** – Process of confirming conformity with current certification requirements.

**Scheme Committee** – Group of people chosen by the certification body to provide input, recommendations, guidance and review of a certification scheme.

**Surveillance** – Periodic monitoring during the period of certification of a certified person's performance to ensure continued compliance with the certification scheme.

**Test Center** – An organization with a legal agreement between itself and BPI; authorized to give BPI certification exams.