



HomeWorks
Energy

HVAC Service Technician

- Full Time
- Heating and Cooling
- Mid Level

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HomeWorks Energy is looking for experienced residential HVAC Service Technicians who want to work in an organized environment with supportive management. We know that doing HVAC service work is hard enough. Things only get more difficult when disorganization and or unreasonable people make issues bigger than they should be. At HomeWorks we take pride in standardizing our operations with the input of technical people, like you, out in the field. Our goal is simple -- make it easier for you to get things done, while keeping customers happy.

In this position, you will be responsible for servicing, troubleshooting, and performing preventative maintenance on residential heating and cooling equipment. Our top earners are motivated, hard working professionals who take pride in their technical excellence and understand that their earning potential is limited only by their own determination to succeed. Do you have what it takes to be a HomeworksEnergy HVAC Service Technician?

Compensation and Benefits

- Earn 100 K + per year based on hourly rate plus commission, depending on your experience level.
- Health, dental, and vision insurance
- Flexible spending account

- 401k company match
- Generous paid time off and paid holidays
- Many more perks!

Responsibilities

- Service high efficiency and standard efficiency residential heating and cooling equipment, including: boilers, furnaces, central air/heat pumps, humidifiers, ductless mini splits, and all types of domestic hot water equipment
- Complete preventive maintenance of listed Heating, Cooling, and Hot Water equipment
- Maintain QIV certification and perform testing on new A/C installs (training provided), as well as obtains/maintains other required certifications
- Handle paperwork, collect customer payments, and report results of service/maintenance calls via computer software
- Establish customer relationships and generate new business
- Demonstrate ability to diagnose, repair, and replace defective equipment, components, or wiring
- Demonstrate ability to install and repair smart thermostats and controls, along with their respective wiring
- Provide valid options for additional work and service visits based on established protocols.
- Maintain a clean and well-stocked company vehicle, as well as a proper professional appearance
- Maintain relationship with local supply houses for parts and materials

Requirements

- 1 to 7+ years of experience servicing residential heating and cooling equipment
- Handling trade-related technology and software to perform and result calls
- Experience in maintaining customer/vendor relationships
- Reading and interpreting schematics
- Soldering/brazing
- Proper and safe use of power tools
- Line voltage and control wiring

License Requirements

- EPA Universal
- Oil license a plus
- Clean MA driver's license
- Pass a Background Check
- Any additional licenses a plus (such as refrigeration)

Massachusetts is the #1 ranked state in the country for energy efficiency. Over the past four years, HomeWorks Energy has grown to become the leading energy efficiency company in Massachusetts! We have also been ranked in the top 5 Massachusetts companies, according to Inc. Magazine (Inc. 5000 2017)! Join a growing organization that is passionate about working together to save energy and reduce costs, one community at a time.

We are a metrics driven, fast paced start-up company working to make every home in Massachusetts more energy efficient. We offer a continuous improvement work environment with the tenacious goal of reducing every homeowner's energy consumption by at least 30%.

We're proud of the impact we made in 2020:

- 600,000 metric tons of CO2 saved
- 125,000 cars off the road for one year
- \$165 million of customer lifetime savings

We are seeking qualified candidates who will represent our values in all interactions:

- Always Gettin' Bettah
- Positive HWEnergy
- Make a Difference
- Inspire Customer Confidence
- In This Together

As an Equal Opportunity Employer, HomeWorks Energy celebrates diversity and is committed to fostering an inclusive environment for all of our employees. We do not discriminate against race, color, religion, national origin, sex, age, gender identity or expression, sexual orientation, physical or mental disability, veteran status or any other applicable characteristics. All employment decisions are based on qualifications, merit, performance, and business needs.