NOW HIRING!

Field Supervisor (Augusta, ME)

https://clearesult.wd1.myworkdayjobs.com/CLEAResult_External_Careers/job/Augusta-ME---Stone-Street/Field-Manager_R0005448

At CLEAResult, we change the way people use energy. CLEAResult is the leader in transforming energy challenges into energy efficiency solutions. We work with utilities, businesses and consumers to improve the energy experience on a local and global level throughout the US and Canada. You will love working at CLEAResult because we are having a positive impact on the world by changing the way people use energy. We are the market leader in bringing energy efficiency programs to life and offer lots of flexibility of where and how you work. You will have the opportunity to be creative every day and work with a leadership team that is open to new ideas.

CLEAResult Perks:

- Medical, Dental and Vision Insurance; we also offer a company paid health care concierge service because we've all been there — needing help with our health plan and not knowing where to turn.
- 401 (k) with company match
- Paid vacation, sick and personal time
- 10 paid company holidays
- Paid Volunteer Time; giving back to our communities is important to us
- Discounts on home and auto insurance
- Employee Referral Bonus Program
- Employee Recognition Program — convert your recognition points into gift cards
- Employee Assistance Program – offers benefits to help you manage daily responsibilities
- Access to training opportunities to advance further in your career

CLEAResult is hiring a full-time Field Supervisor to oversee our work in support of Efficiency Maine’s residential, Quality Assurance Inspections program. The Field Supervisor will be primarily responsible for maximizing the value of the inspection process by standardizing what is inspected, analyzing results and acting on findings (identifying and recommending program improvements, sharing best practices with trade allies, leverage our in-home presence for ad hoc data collection, etc.). In this role, the Field Supervisor will work closely with and support a wide range of stakeholders, including other members of the CLEAResult team, Efficiency Maine staff, program contractors (trade allies) and program participants. The Field Supervisor will work out of CLEAResult’s Augusta, Maine-based office, but will spend much of their time in the field (approximately 3 days/week).

General Responsibilities:

- Manage team of 3 – 5 Field Representatives
- Lead meetings and provide trainings to Field Representatives on as-needed basis
- Observe Field Representatives as they conduct inspections and provide feedback to ensure a consistent approach that matches client expectations and documented policies and procedures
- Oversee scheduling to ensure appropriate level of deployment
- Coordinate with rebate-processing team to ensure Field Representatives are providing the appropriate level of technical support
- Build and maintain relationships with Trade Allies
- Investigate reports of program non-compliance
- Prepare client-facing activity and progress reports
- Report on progress during regular (weekly) client meetings
- Other duties as assigned

Requirements:

- Bachelors degree
- Min 3 – 5 years supervisory experience
- Experience documenting and implementing procedures

Equal Opportunity Employer

As an Equal Opportunity Employer, we are committed to ensuring equal employment opportunities for all job applicants and employees. Employment decisions are based upon job-related reasons regardless of an applicant’s race, color, religion, national origin, marital status, age, sex, gender identity, sexual orientation, status as a qualified individual with a disability or protected veteran, or any other protected status.

The above job description and job requirements are not intended to be all inclusive. CLEAResult retains the right to make changes or adjustment to job descriptions and/or job requirements at any time without notice.

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